

# NHCR Regional Bureau for Europe



Halyna (64) lives alone in her house in Halynka village in Ukraine. In early March, she had to evacuate her house to seek safety and returned three months ago, September 2022. © UNHCR/Victoria Andrievska

#### **UNHCR PUBLICATIONS**

Report: Displacement patterns, protection risks and needs of refugees from Ukraine: Regional protection analysis #1 (26 Oct)

Report: The Implementation of The Temporary Protection Directive - Six Months On (17 Oct)

Previous Ukraine Situation Flash Updates are available here

The latest Ukraine Emergency:
UNHCR Operational Response and
Delivery Update as of 3 November

#### **More information**

The UNHCR Hungary portal The UNHCR Moldova portal The UNHCR Poland portal The UNHCR Romania portal The UNHCR Slovakia portal

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#### **KEY FIGURES**

#### 7,785,514

refugees from Ukraine recorded across Europe



#### 4,460,847

refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

More details: Operational Data Portal Ukraine Refugee Situation

#### 6,243,000

estimated number of IDPs in Ukraine

Source: Internal Displacement Report

#### **BACKGROUND**

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes. This is one of the largest human displacement crises in the world today. Within Ukraine, over 6.2 million people remain displaced by the war.

As of today, close to 7.8 million refugees from Ukraine are present across Europe. Close to 4.5 million refugees from Ukraine have registered for temporary protection or similar national protection schemes.

- The security and humanitarian situation remains dire across Ukraine including the ten of Ukraine's 24 oblasts that
  were affected by the waves of attacks on Ukraine's energy infrastructure that started on 10 October. According
  to the authorities, up to 40 per cent of the Ukraine's energy system has been destroyed, causing emergency
  blackouts and major disruptions in electricity supply in several regions.
- The UN Humanitarian Coordinator <u>warned</u> on 20 October that millions of Ukrainians are beyond the reach of humanitarians, and that assistance to newly accessible areas was also complicated due to landmines and explosive remnants.
- As of 30 October, <u>OHCHR recorded</u> 16,295 civilian casualties in the country including 6,430 killed and 9,865 injured.

### KEY FIGURES IN UKRAINE (AS OF 3 NOVEMBER)



2.76 million

people reached with assistance to date



**959,634** people reached

people reached with essential food and nonfood items (NFIs), winter clothes



**791,023** individuals

received cash assistance from UNHCR to support their basic needs. Inter-agency Cash Working Group partners have reached 4.24 million people with

cash assistance (dashboard)



121,037

people received shelter support through interventions in collective centres and damaged homes.



811,179

people received protection assistance, advice and referrals at border crossing points, transit, and reception centres and through hotlines, including psychosocial support and legal



296,395

people have received assistance through

446

humanitarian convoys delivered to hard-hit areas.

#### **UNHCR RESPONSE TARGETS\***



4.3 million

The number of people UNHCR aims to reach



1.2 million

people will receive protection assistance and information



1.5 million

people will be supported with essential food and non-food items



1.08 million

aid

people will receive multipurpose cash assistances



140,000

people to receive shelter support, including through repairs and insulation of

**8,200** homes

<sup>\*</sup>The targets are subject to the receipt of the funding requirements detailed on the last page.

#### **UNHCR RESPONSE HIGHLIGHTS - UKRAINE**

- While humanitarian needs continue to grow, the winter response remains a top priority. UNHCR has now reached over half a million people with winter assistance, representing over 50% of the winter response target.
- Another top priority is to continue delivering critical aid to communities in newly accessible areas. Over the past two weeks, close to 1,000 people in various villages were reached through partners with critical items (hygiene kits, solar lamps, etc) or emergency shelter kits (ESKs) to help with quick repairs of homes damaged by shelling. On 28 October, UNHCR contributed to an inter-agency convoy that delivered aid for 8,000 people in Kharkivska oblast.



- The psychological stress of the war is affecting millions of people. UNHCR and partners are responding to an increasing demand for psychosocial support from internally displaced persons (IDPs) with a series of counselling events across the country.
- Over the week, UNHCR partner Proliska monitored 64 collective centres in Dnipropetrovska, Zaporizka, Poltavska and Sumska oblasts, and carried out protection monitoring in six settlements in the newly accessible areas in Donetska, Khersonska and Kharkivska oblasts. In addition, UNHCR and partners conducted 52 monitoring visits to the border crossing points with Poland, Slovakia, Hungary, Romania and Moldova.

- Ahead of the 16 Days of Activism against Gender-Based Violence, UNHCR conducted a series of focus group discussions with IDPs in three collective centres and with 250 conflict-affected individuals in Dnipropetrovska oblast.
- Last week, UNHCR and partner Tenth of April installed Relief Housing Units at the Starokozachie Border Crossing Point in Odeska oblast to improve waiting conditions at the border, particularly for those who are more vulnerable such as older persons, persons with disabilities, pregnant women, and women with small children.

Shelter and NFIs

- To date, 1,080,671 people have received core relief items and housing assistance across eastern, central and western Ukraine. Of these, 959,634 people received essential items, including hygiene kits, and 121,037 received emergency shelter kits, benefited from repairs and improved or created sleeping spaces.
- Over the last two weeks, Emergency Shelter Kits (ESKs) were delivered to 380 people in Khersonska oblast, and 300 building material sets were delivered through partners for the emergency repair of houses in Chernihivska oblast. Some 80 conflict-affected households in Khersonsk oblast were assisted with construction materials.
- Generators for heating points remain a priority ask of local authorities and UNHCR is assessing supply availability beyond an initial delivery of 15 generators to authorities in Sumska, Donetska and Kharkivska oblasts.

#### **REGIONAL UNHCR KEY FIGURES AND UPDATES**

- 434,360 people have received cash assistance in Bulgaria, Moldova, Poland, Romania, and Slovakia as of 3 November.
- In his <u>statement</u> to the United Nations Security Council on 2 November, concerning Ukraine, the UNHCR High Commissioner (HC) Filippo Grandi highlighted that humanitarian organizations have dramatically scaled up their response ahead of the winter, and underlined UNHCR's increasing focus on helping displaced people in Ukraine under the leadership of the government. The HC asserted that UNHCR is maintaining a high level of preparedness both inside and outside Ukraine in case of further population movements.
- UNHCR released the regional protection analysis Displacement Patterns, Protection Risks And Needs Of Refugees From Ukraine based on more than 34,000 interviews with refugees from Ukraine conducted by UNHCR and partners between May -September. The data is part of protection profiling and monitoring exercises led by UNHCR and partners in Belarus, Bulgaria, Hungary, the Republic of Moldova, Poland, Romania and Slovakia. Among key findings,
- 78% of respondents state to have been separated from immediate family members; 24% of households include at least one person at heightened risk due to specific needs, such as disabilities or serious medical conditions; accommodation and employment were highlighted by refugees as two major and immediate needs. On intentions, 63% of respondents stated they plan to stay in their current host country in the near future, with 13% intending to return to Ukraine, 10% planning to move to another host country and 14% remaining undecided.
- 37 Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania, Slovakia, and Slovenia.
- Digital Blue Dots have been launched in Hungary, Italy, Moldova, Poland, Romania. The regional website provides localized and up-to-date information about services available to refugees in each country, a mapping of existing Blue Dots, information on legal stay, work, livelihood, accommodation, education, childcare, medical care, disability support, social assistance, protection services and other services.

#### **BULGARIA**

#### 144.018

refugees registered for temporary protection

### 61,032

people provided with protection support by UNHCR and partners

### 6

Blue Dots

### 1,450

people have received cash assistance

- On 28 October, authorities requested UNHCR support in providing heating devices to state-owned facilities hosting refugees from Ukraine requiring winterization. UNHCR is seeking details of the technical assessment of the facilities.
- As of 1 November, 36,956 refugees had been reached through the Blue Dots, including 2,566 refugees last week.
- As of 25 October, UNHCR partners had provided counselling to 35,300 persons on services available.
   Over 65,700 people had received non-food items, while 48,816 persons had received food or food vouchers.

# 455,539

refugees registered for temporary protection

### 1.167

people provided with protection support by UNHCR and partners

- UNHCR has formalized a new partnership with the Agency for Migration and Adaptation to provide community mental health resilience activities through training and support to community leaders and mental health professionals. In-person psychological support will also be provided to vulnerable refugees.
- UNHCR selected six out of 20 Ukrainian refugee-led and local community-based organizations (RLOs) that applied for a grant of up to USD 3,500 for a project until the end of 2022.

#### **HUNGARY**

### 31.290

refugees registered for temporary protection

### 38,187

people provided with protection and support by UNHCR and partners

### 3

Blue Dots

### 95,743

visits to the UNHCR Hungary Help Page

- UNHCR and partners Hungarian Helsinki Committee and Menedék Association have to date reached 38,187 people with counselling, including at Blue Dots, the Zahony railway station and accommodation shelters.
- As of 25 October, UNHCR had distributed 7,030 hygiene kits to refugees from Ukraine.

#### **REPUBLIC OF MOLDOVA**

### 94,473

refugees from Ukraine estimated to have remained in the country

### 96,368

people have received cash assistance

### 68,270

refugees provided with information and counselling in person or over the phone

### 9

Blue Dots

## 384,615

visits to the UNHCR help page

- To date, 37,479 people have received support provided by UNHCR, UNICEF and partners at the nine Blue Dots in Moldova, including 18,516 children. Queries regarding documentation and the asylum procedure have been the most frequently asked questions to legal service providers.
- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, 43,174 calls have been received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA (Prevention of Sexual Exploitation and Abuse) disclosures and how to report on them.
- UNHCR partner INTERSOS continues to identify people most in need of protection assistance, including those in need of psychological first aid and specialized psychosocial support (PSS). The services are provided at the main border crossing points -Palanca, Tudora, as well as in the Palanca Bus Hub. To date, over 3,358 refugees have been provided with PSS and psychological first aid assistance.

### 1,469,032

refugees have registered for temporary protection

### 284,587

refugees have received cash assistance

#### 6

Blue Dots and 5 Community Centres

### 5.6 million

views to the UNHCR Poland Help page

• UNHCR's emergency multi-purpose cash assistance (MPCA) programme concluded in September, reaching 284,602 refugees. Until the end of the year, UNHCR is providing strictly targeted cash assistance to some of the most vulnerable refugees to support them cover their basic and heightened winter needs. The targeted programme commenced in Warsaw and Rzeszow, with 1,381 individuals enrolled as of 31 October.

- Since the launch of the Mobile Protection Hub in Rzeszow with UNHCR partner PRO-FIL, 1,159 school age children (21% Ukrainian and 79% Polish) have benefited from mental health and psychosocial support integration workshops, and 128 Ukrainian children received individual counselling.
- The agreement to carry out thermal upgrades in four shelters in the Podkarpackie region was signed on 28 October between UNHCR partner CORE and local authorities, enabling rehabilitation works to commence shortly.
- As of 24 October, 18,510 protection monitoring and profiling interviews were conducted by UNHCR and partners. Among top urgent needs, refugees noted accommodation, cash, access to employment, medical treatment and education.
- 18,448 calls have been received through the counseling hotline since it was launched in late July. The counselling line operates in four languages and the phone number is available via the HELP website. The main issues queried by refugees relate to school enrolment challenges, cash assistance, employment and housing issues

#### **ROMANIA**

### 78.323

refugees registered for temporary protection

### 27,420

people have received cash assistance

### 50,451

refugees provided with information and counselling in person or over the phone

#### 7

Blue Dots (five regular and two light)

### 82,935

views to the UNHCR Romania Help page

- On 31 October, UNHCR and UNICEF inaugurated a new Blue Dot in Galati near the border with Moldova and Ukraine, to offer legal advice and counselling on integration (UNHCR partner CNRR), child-friendly spaces (UNICEF), and mental health and psychosocial support (MHPSS) and referrals (WHO).
- UNHCR continues to provide protection information and counselling in person as well as through hotlines.
   As of 31 October, 36,231 people had been supported in person and over 14,220 people had received support through helplines.
- UNHCR and IOM continue to jointly facilitate fasttrack transfers from border crossing point in Palanca with Ukraine in Moldova, to Huşi, Romania. As of 30 October, 13,482 people had been transported to Romania through this mechanism

### 99.195

refugees registered for temporary protection

### 27,535

refugees have received cash assistance

### 3

Blue Dots

### 386,947

visits to the to the UNHCR Slovakia Help page

- On 17 October, UNHCR presented the capacitybuilding plan for local child services coordinators, which will support the National Project of Protection of Children against Violence.
- UNHCR's helpline has supported 7,578 calls as of 28
   October, with the main queries relating to temporary
   protection registration, employment, cash assistance,
   and access to food assistance, protection services,
   and education.
- 24,699 people assisted at the three Blue Dot locations to date.

#### **OTHER COUNTRIES**

#### **Belarus**

- As of 31 October, 16,195 refugees from Ukraine were recorded in Belarus.
- The UNHCR Help website has received 13,784 visits to date.
- The implementation of the winterisation assistance plan has commenced in Belarus. The assistance includes cash, vouchers, and winter items such as clothing and heating appliances.

#### **Estonia**

- As of 28 October, over 38,200 refugees from Ukraine had registered for temporary protection in Estonia.
- Between 27 October and 1 November, 74 refugees from Ukraine participated in seven outreach events in Tallinn and Maardu organized by the Estonian Human Rights Centre and Estonian Refugee Council. The outreach events enable protection monitoring and give an insight into the issues refugees are facing.

### Georgia

- As of 23 October, 24,912 refugees from Ukraine were present in country.
- On 21 October, UNHCR held an information session for 20 volunteers of two refugee support organizations, Tvoya Ukraina and Choose to help, on the UNHCR

mandate, main protection principles, access to asylum, other rights and services available to Ukrainian refugees in Georgia.

#### Latvia

- As of 28 October, over 42,284 refugees from Ukraine had registered for temporary protection.
- 221 refugees from Ukraine had been assisted by the end of October in the Information Centre in Riga managed by UNHCR partner "I Want to Help Refugees". The majority are in need of basic support including blankets, heaters, basic necessities - clothes, shoes, bed linen, pillows, and items for children.

#### Lithuania

- As of 27 October, over 69,317 refugees from Ukraine had registered for temporary protection in Lithuania.
- To date, UNHCR partners the Lithuanian Red Cross Society and Caritas have conducted 48 monitoring visits to potential sites for collective accommodation and evaluated 13 sites to support authorities in preparing up to 25,000 accommodation places for the reception of new arrivals from Ukraine.
- UNHCR partner the Lithuanian Red Cross Society has successfully enrolled 1,067 refugees in three cities for community engagement activities.

#### **Russian Federation**

- On 31 October, UNHCR and the Officer of Russia's Commissioner for Human Rights (Ombudsperson) signed a Memorandum of Understanding (MoU) to strengthen collaboration in support of asylum-seekers, displaced refugees, and stateless persons. UNHCR issued a local press release. The MoU aims at facilitating **UNHCR** protection outreach strengthening protection and monitoring specifically of vulnerable refugee groups (women, children, elderly, and people with specific needs). The MoU concerns all asylum-seekers, refugees, displaced and stateless persons present in Russia, irrespective of nationality.
- Across eight regions, UNHCR and local partners have provided counselling in-person and over the phone to over 68,665 people to date. In the reporting period, most queries included humanitarian assistance, temporary protection and asylum, temporary residence permits, access to citizenship, labour market, social rights, education and health care. Additionally, in the regions of Belgorod, Kursk, Rostov

#### **Blue Dots**

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 37 are already operational including in:

Bulgaria 6 Moldova 9 Slovakia 3 Hungary 3 Poland 6 Slovenia 1 Italy 2 Romania 7

Responding to the critical need of safety, stability, updated and accurate information and specialised protection services, UNHCR and UNICEF have jointly established the Blue Dot Safe Space, Protection and Support Hubs, spaces where refugees can find information, support and referrals for health care, education, psychosocial support and more, all under one roof. Services available at Blue Dot hubs aim to assist all refugees, with a specialised focus on children and those at greatest risk, people with disabilities, people who might have been trafficked, survivors of violence and refugees from the LGBTQI+ community.

and Voronzeh, UNHCR partner the Russian Red Cross has provided counselling to over 13,608 people as of 28 October.

#### **COORDINATION**

#### **Ukraine**

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA (Office for the Coordination of Humanitarian Affairs). The UNHCR-led Protection Cluster has established a national coordination office in Lviv and sub-national coordination hubs in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

#### **Regional Refugee Response**

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. An initial Regional Refugee Response Plan (RRP) was developed in early March. A revised version

of the RRP extending through December 2022 was published in April bringing together the joint efforts of 142 partners. The recalibrated RRP was published in October, to adjust for winter-related needs and other emerging priorities. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania, and Slovakia to support the efforts of the concerned governments.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in Hungary to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate interagency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the Refugee Coordination Forum and cochairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

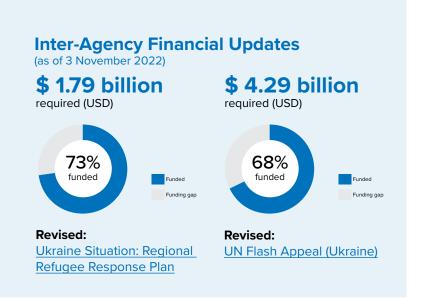
In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR

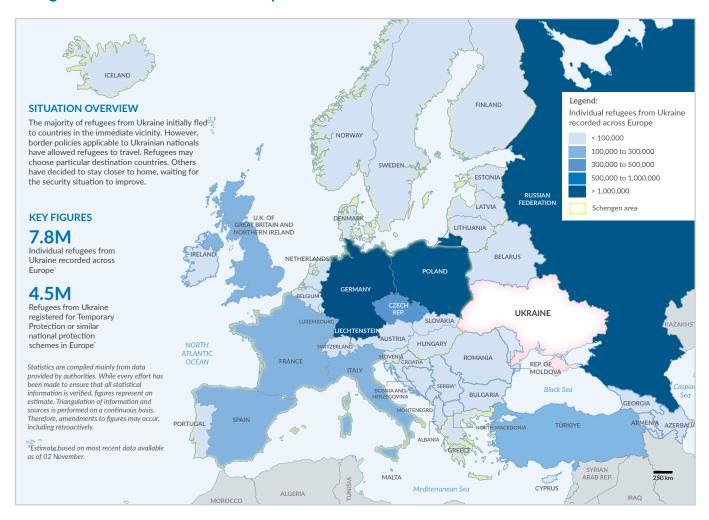
leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership.

In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCRled PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. The Steering Committee dedicated to integration has been reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.





#### Refugees from Ukraine across Europe as of 2 November 2022



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. \*Serbia and Kosovo (S/RES/1244 [1999]) Source: UNHCR Regional Bureau for Europe