

★ | KEY HIGHLIGHTS



LEGAL SUPPORT

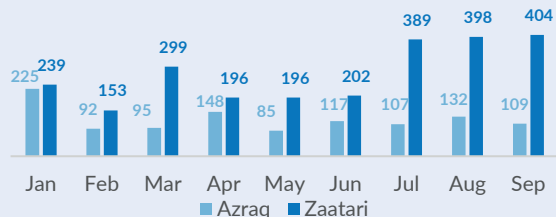
16,731 registrations of children and issuance of documentation aimed at preventing statelessness and preserving the right to legal identity

13,146 Syrians (urban) | **2,566** Syrians (camp) | **1,019** Other nationalities

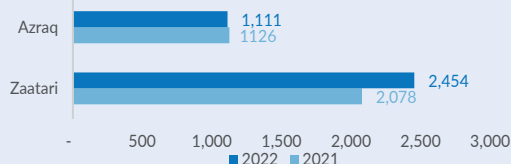
53,647 refugees and asylum seekers received legal assistance by UNHCR & ARDD

26,159 Syrians (urban) | **6,640** Syrians (camp) | **20,443** Other nationalities

Sharia court documentation activities in camps



Sharia court interventions in camps supporting refugees and asylum seekers documentation



CAPACITY DEVELOPMENT

Training, workshops and seminars are critical in strengthening stakeholders' knowledge and understanding on refugee matters. Modules cover different thematic areas such as international and national refugee legal frameworks, principles of non-refoulement, gender-based violence, prevention of sexual exploitation and abuse, data protection, and more.

UNHCR protection training & capacity development for key national stakeholders:

27 activities & training courses

651 participants from various stakeholders

UNHCR support to Syrian Refugee Affairs Department (SRAD) training for staff:

34 training courses

782 participants from SRAD personnel assigned to camps and HQ



FREEDOM OF MOVEMENT

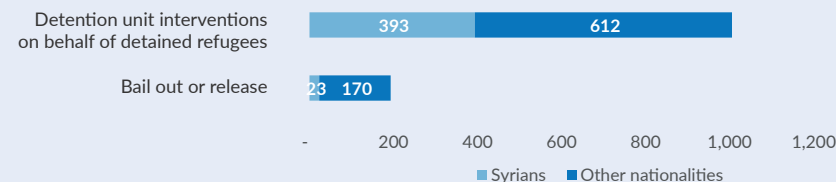
With regard to administrative consequences for violating Residency for Foreign Affairs Law, as of 30 September, UNHCR was aware of:

69 people of concern in detention

0 Syrians | **69** from other nationalities

468 with warrant of arrest

2 Syrians | **466** from other nationalities



67 protection visits to people of concern held in correction & rehabilitation centres

In Village 5 of Azraq Camp efficiency in screen-out processes was strengthened, while the opening of a market and establishment of community services improved the conditions for residents.



OUTREACH

UNHCR conducts protection interviews & follow-up for queries received via partners & internal referrals, including the Helpline, the mailbox, the protection appointment system, the helpdesks, and more.

184 external referrals from various partners & other stakeholders







337 Helpline and **803** protection face-to-face appointment cases followed-up

2,563 sessions of counselling, follow-up and communication with refugees and asylum-seekers by UNHCR







39 field missions (Aqaba, Tafleeh, Ma'an, Karak, Madaba, Zarqa, Balqa)

3 Amman referral coordination meeting

| STRATEGIC GOALS

-  **Advocate for laws and policies development**
 - Address areas where further advancement is required for access to rights and services.
 - Maintain emphasis on ensuring alignment to international standards.
-  **Strengthen refugee and asylum-seeker documentation processes**
 - Ensure access to civil, legal and other documentation, and counseling.
 - Liaise with the Civil Status Department & Shari'a courts to document incidents of marriage, birth, divorce, custody, family disputes.
 - Support enjoyment of right to legal identity for children and prevention of statelessness
 - Support the provision of the Ministry of Interior Service Cards.
-  **Improve access to legal assistance and legal remedies**
 - Provide legal counseling, mediation and representation services to UNHCR-registered refugees and asylum seekers.
 - Facilitate and advocate for the rectification of the legal status of refugees and asylum seekers.
 - Conduct regular advocacy activities with, inter alia, the Ministries of Interior and Labour, the Syrian Refugee Affairs Directorate & the Refugee Affairs Coordination Office, the Residence & Border Department, the Public Security Directorate.
 - Liaise with the Government of Jordan on legal aspects of access to employment.
-  **Improve access to the territory, reduce risks related to refoulement & detention, increase freedom of movement**
 - Ensure international protection of refugees and asylum seekers in detention through intervention with Government of Jordan entities.
 - Conduct advocacy for the rectification of the legal status of refugees and asylum seekers with complex issues.
 - Facilitate access to refugees and asylum seekers still in detention for UNHCR protection units as required.
 - Conduct regular protection interviews at detention facilities across Jordan.
 - Monitor & analyse developments related to onward movement of refugees & asylum seekers from Jordan to third countries.
 - Monitor the development in neighbouring countries and enhance communication and collaboration.
-  **Develop capacity related to refugee protection**
 - Develop capacity on UNHCR mandate and international refugee law for government and judicial entities, civil society, academia and UNHCR staff in order to broaden the forum for discussion and advocacy.
-  **Ensure protection response tailored at individual level**
 - Conduct interviews for cases at heightened protection risk.
 - Follow up and provide protection counselling and assistance on queries received from various communication channels such as, reception, helpline, partners referrals.

| PLANNING & RESPONSE

-  Intervene in a timely manner, through individual case management in all instances of people of concern with issues related to freedom of movement, inter alia, detention, risk of deportation.
-  Advocate with relevant Government counterparts in light of the challenges faced by non-Syrians including for the implications of specific policies within a One Refugee Approach.
-  Utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges refugees and asylum seekers face in Jordan, develop capacity building and engage in constructive discussions with stakeholders to identify appropriate solutions.
-  Advocate with the Civil Status Department for applying more flexible documentation requirements in regard to the issuance of birth certificates.
-  Advocate with the Government of Jordan to regularize undocumented marriages, which will reflect positively in issuing related birth certificates preventing potential cases of statelessness.
-  Intervene on behalf of refugees and asylum seekers mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income generating opportunities.

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