

●●●● PROTECTION HIGHLIGHTS

Protection of Civilians: In November, the number of security incidents continued to increase reaching 547 cases (526 were registered in October and 471 in September). OHCHR recorded four civilian casualties (all injured). At least 51 houses were damaged or destroyed.

On 14 November, a frontline settlement Nevelske (Donetsk GCA) suffered from shelling – 19 private housings were destroyed or damaged; 40 out of 45 local residents left the settlement – NGO Proliska provided transportation support to evacuate people in neighboring settlements.

Freedom of movement: On 11 November, de-facto authorities in Luhansk NGCA lifted additional crossing restrictions through the contact line, introduced on 10 October. This resulted in a three times increase of daily crossings through the EECP Stanytsia Luhanska (from 850 crossings to more than 2,890 – according to OHCHR). The State Border Guard Service registered 45,829 crossings through the EECP in November, which is 47% more compared to October (24,537 crossings) and 31% less than in September (66,255 crossings) before the introduction of additional restrictions.

According to the [results of monitoring at IBCPs](#), conducted by R2P and UNHCR, the number of crossings through the IBCPs in November decreased – 59,004 persons crossed ‘Milove’ (drop by 11%) and 70,800 ‘Hoptivka’ (drop by 25%), only two persons was fined.

Mine Action: On 10 November, the Government adopted [Resolution №1207](#) establishing the National Mine Action Authority (NMAA), which has been advocated by the Mine Action Sub-Cluster partners starting from 2018. NMAA is an inter-agency state body headed by the Ministry of Defence which is responsible for the coordination of the state and non-state stakeholders in mine action activities; development and implementation of national mine action policies, strategies, and standards.

Access to pensions: On 10 November, the Government adopted [Resolution №1165](#) introducing the procedure for paying pension arrears to IDPs (including IDPs residing on NGCA; heirs of dead IDP pensioners; and ‘former IDPs’, who relinquished their IDP certificates). This is a positive development, that had been advocated by the protection partners since 2018. However, implementation of the procedure may be hindered by the lack of funds – as of April 2021, the Pension Fund reported 76,7 billion UAH of pension arrears.

On 15 December, the Oshchadbank [announced](#) that starting from 1 April 2022, the validity of the IDP bank cards will not be prolonged automatically. IDPs, whose banking cards expired during quarantine restrictions, have to collect re-issued cards in the bank offices.

Compensation for destroyed housing: On 9 December, the Government [amended](#) [Resolution №947](#) on compensation for destroyed housing. The document was developed in close consultations with the members of the Technical Working Group on Housing, Land and Property and provides for the clarification and simplification of the procedure. Among others, the amendments allowed to receive compensation for the housing that was destroyed and later fully or partially reconstructed and refuse from property rights on destroyed housing [after](#) a positive decision on compensation (previously, refusal from ownership rights was required before the submission of application). Also, for the locations with restricted access, the assessment of housing could be done with the support of the representatives of Joint Forces Operation.

IDP registration: On 9 December, the Government [amended](#) the [Procedure №509](#) on IDPs registration, allowing IDPs to change their residence registration online through the ‘Diya’ portal. After processing an online application, an e-IDP certificate will be updated automatically.

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ONLINE DASHBOARDS/MAPS

- [Protection Cluster 5W – Q3 \(January-September\) 2021](#)
- [Checkpoints: people’s monthly crossings](#)
- [Settlements Map](#)
- [Explosive Ordnance Risk Education \(EORE\) Sessions](#)
- [Legal Aid Directory](#)
- [MHPSS and GBV Services](#)

OPERATIONAL RESPONSE

- **Protection and legal counseling:** NGO Right to Protection (R2P) provided legal aid to 1,122 persons. Norwegian Refugee Council provided information, counselling, and legal assistance to 525 persons. NRC's community-based network of paralegals provided 174 legal and individual counselling in the settlements along the contact line. NGO Donbas SOS provided individual counseling and legal assistance to 1,339 persons through its hotline. NGO Proliska, supported by UNHCR, provided protection counselling for 1,069 persons and provided social accompaniment for 221 persons. Most issues raised in individual counselling were related to access to humanitarian aid (32%), freedom of movement and 'Vdoma' mobile app (25%).
- **Individual assistance:** UNHCR provided individual cash assistance to 61 vulnerable IDPs, who suffered from COVID-19. The assistance intended to improve overcome risk of eviction, access medical treatment, and distance learning.
- **Mine action:** The HALO Trust cleared 43 hectares of mine-contaminated land. Most of the clearance teams were moved to clearance tasks outside of the buffer zone in response to changes in the security situation. The HALO Trust conducted online and offline Explosive Ordnance Risk Education (EORE) sessions for 11,862 children, teachers, and caregivers in Donetsk, Luhansk, and Dnipropetrovsk regions. Ukrainian Deminer's Association cleared 12 hectares of agricultural lands and conducted 'training for trainings' on EORE for 90 persons from Donetsk and Luhansk regions.
- **Child Protection:** Save the Children jointly with the NGO 'Slavic Heart' provided individual case management for 113 children from vulnerable families; 19 vulnerable families received emergency cash assistance.
- **GBV:** NGO 'Mariupol Youth Union' jointly with Mangush village council, supported by UNDP, launched a shelter for people suffered from GBV and domestic violence, which is already the fourth institution in Donetsk region. It is expected that the shelter services will be procured by neighboring communities of Sartana, Kalchyk, and Nikolske to ensure access to safe spaces for the GBV survivors from these settlements. UNFPA supported the launch of four offices of anonymous emergency medical and psychological support for GBV survivors in Avdiivka, Kostiantynivka, Novoiar, and Shchastia.
- **Older People:** HelpAge International provided home-based care for 6,080 older people and people with disabilities along the contact line; 589 persons received cash assistance. Polish Humanitarian Action provided home-based care for 488 persons; 800 older people received PSS support.
- **Psychosocial support:** People in Need jointly with NGO 'Equilibrium' provided PSS to 118 persons and four sessions on psychological awareness 'Mental Health and Wellbeing' for 17 persons. Another 680 persons were supported through the PSS Hotline supported by PIN.
- **Community-based protection:** Danish Refugee Council supported the launch of the youth center in Yehorivka settlement (Donetsk region). The center will host training sessions, workshops, cultural and educational events.
- **Capacity Building:** NRC jointly with Stabilization Support Services supported the establishment of IDP/conflict-affected population Councils in Nyzhnioteple and Shyrokov. This will increase IDP's participation in community life.



ADVOCACY

- On 25 November-10 December, within the Global Initiative '16 Days of Activism against Gender-Based Violence', UNFPA coordinated thematic initiatives in 30 cities across Ukraine, including Severodonetsk, Kramatorsk, Mariupol, Kostiantynivka, Pokrovsk, and Dobropillia.
- On 30 November, OHCHR released an Update on Human Rights Situation in Ukraine for August-October 2021. The document covers key trends in the protection of civilians, freedom of movement, justice, civic space, and others. The Update was shared with the representatives of the national authorities, international community, and local NGOs.