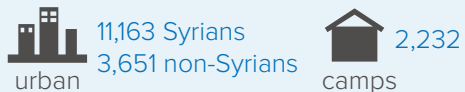


**Legal**

Children registration and issuance of documentation: **6,037**



Legal assistance provided to Persons of Concern by UNHCR, ARDD and Jordan Bar Association: **17,046**



Shari'a Court interventions in the camps supporting Persons of Concern documentation:  
Zaatari | **798**  
Azraq | **389**

**Training**

SRAD training for office and camps staff:  
- 12 training courses  
- 241 participants from SRAD personnel assigned to HQ and camps

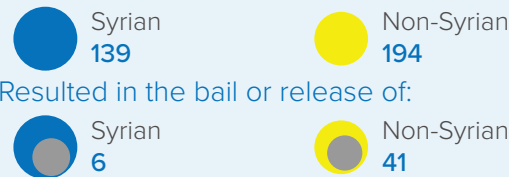
UNHCR Protection training for national stakeholders  
- 12 training courses  
- 204 participants

**Detention**

Facilitation of visits of Persons of Concern in correction & rehabilitation centres: **19**

POCs currently detained in Jordan: **72 Syrian and 54 non-Syrian.**

Detention Unit interventions on behalf of detained POCs in 2021:







**Outreach**

Protection interviews, partner referrals, internal referrals for queries received via Helpline and mailbox.



- Number of cumulative external referrals (partner referrals): **64 cases**  
- Number of cumulative IVR referrals (Helpline): **1,079 cases**  
- 2 referrals coordination meetings were conducted on 29 July and 30 September 2021

- Continue to advocate with the Civil Status Department for more flexible documentation requirements for the issuance of birth certificates to Syrian Persons of Concern.
- Continue to advocate with the Government of Jordan to regularize undocumented marriages, with obvious benefits to undocumented children born in them.
- Continue to intervene on behalf of Persons of Concern mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income-generating opportunities in the face of the pandemic.
- Continue to utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges Persons of Concern face in Jordan, with a view towards capacity building and engaging in on-going constructive discussions with participants to identify appropriate solutions.

 <p><b>Persons of concern's documentation strengthened</b></p>	<ul style="list-style-type: none"> <li>- Ensure access to civil documentation, legal documentation and counseling;</li> <li>- Liaise with the Civil Status Department and Shari'a courts to document incidents of marriage, birth, divorce, custody, family disputes, etc;</li> <li>- Assess trafficking and statelessness cases, provide all legal assistance and advocate to rectify their situation when possible;</li> <li>- Support the provision of the Ministry of Interior Service Card.</li> </ul>
 <p><b>Access to legal assistance &amp; legal remedies improved</b></p>	<ul style="list-style-type: none"> <li>- Provide legal counseling, mediation and representation services to UNHCR's Persons of Concern;</li> <li>- Facilitation/advocacy for the rectification of the legal status of Persons of Concern;</li> <li>- Conduct regular, high-level meetings for advocacy with, inter alia, the Syrian Refugee Affairs Directorate, Ministry of Interior, Residence and Border Department, Public Security Directorate and Ministry of Labour;</li> <li>- Liaise with the Government of Jordan on legal aspects of access to employment.</li> </ul>
 <p><b>Access to the territory improved &amp; risk of refoulement reduces, risks related to detention reduced &amp; freedom of movement increased</b></p>	<ul style="list-style-type: none"> <li>- Ensure international protection of Persons of Concern in detention through official correspondence and interventions with Government of Jordan entities;</li> <li>- Conduct advocacy for the rectification of the legal status of persons of concern with complex/delicate issues;</li> <li>- Facilitate access to Persons of Concern still in detention for Refugee Status Determination, Resettlement and other Protection units as required;</li> <li>- Conduct regular protection interviews at detention facilities across Jordan;</li> <li>- Monitoring and analyzing developments related to onward movement of Persons of Concern from Jordan to third countries;</li> <li>- Monitoring the development in neighbouring countries and enhancing communication and collaboration.</li> </ul>
 <p><b>Capacity development related to refugee protection</b></p>	<ul style="list-style-type: none"> <li>- Capacity development on UNHCR mandate and international refugee law for the Government officials, as well as for non-governmental organizations, judicial entities, academics and UNHCR staff in order to broaden the forum for discussion and advocacy.</li> </ul>
 <p><b>Protection counseling &amp; referral improved</b></p>	<ul style="list-style-type: none"> <li>- Conduct interviews for cases at heightened protection risk, filtering queries received from the Helpline, mailbox and partner referrals and provide protection advice and assistance.</li> </ul>