


Legal

 Children registration and issuance of documentation: **5,528**




 Legal assistance provided to Persons of Concern by UNHCR, ARDD and Jordan Bar Association: **4,696**




 Shari'a Court interventions in the camps supporting Persons of Concern documentation:
Zaatari | **879**
Azraq | **524**

Training

 SRAD training for office and camps staff:

- 16 training courses
- 190 participants from SRAD personnel assigned to HQ and camps

Detention


 Facilitation of visits of Persons of Concern in correction & rehabilitation centres: **23**

POCs currently detained in Jordan: 285 Syrian and 114 non-Syrian.

Detention Unit interventions on behalf of detained POCs in 2020:



Outreach






 Protection interviews, partner referrals, internal referrals for queries received via Helpline and mailbox.



- Number of cumulative external referrals (partner referrals): **64 cases**
- Number of cumulative IVR referrals (Helpline): **86 cases**
- 2 referrals coordination meetings were conducted on 28 January and 28 March 2021

- Communication with Communities: 4 virtual meetings with communities held by UNHCR staff
- Amman Referral Coordination Meeting: 2
- Coordination with non-governmental organizations regarding external referrals

- ✓ Continue to advocate with the Civil Status Department for more flexible documentation requirements for the issuance of birth certificates to Syrian Persons of Concern.
- ✓ Continue to advocate with the Government of Jordan to regularize undocumented marriages, with obvious benefits to undocumented children born in them.
- ✓ Continue to intervene on behalf of Persons of Concern mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income-generating opportunities in the face of the pandemic.
- ✓ Continue to utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges Persons of Concern face in Jordan, with a view towards capacity building and engaging in on-going constructive discussions with participants to identify appropriate solutions .

 <p>Persons of concern's documentation strengthened</p>	<ul style="list-style-type: none"> - Ensure access to civil documentation, legal documentation and counseling; - Liaise with the Civil Status Department and Shari'a courts to document incidents of marriage, birth, divorce, custody, family disputes, etc; - Assess trafficking and statelessness cases, provide all legal assistance and advocate to rectify their situation when possible; - Support the provision of the Ministry of Interior Service Card.
 <p>Access to legal assistance & legal remedies improved</p>	<ul style="list-style-type: none"> - Provide legal counseling, mediation and representation services to UNHCR's Persons of Concern; - Facilitation/advocacy for the rectification of the legal status of Persons of Concern; - Conduct regular, high-level meetings for advocacy with, inter alia, the Syrian Refugee Affairs Directorate, Ministry of Interior, Residence and Border Department, Public Security Directorate and Ministry of Labour; - Liaise with the Government of Jordan on legal aspects of access to employment.
 <p>Access to the territory improved & risk of refoulement reduces, risks related to detention reduced & freedom of movement increased</p>	<ul style="list-style-type: none"> - Ensure international protection of Persons of Concern in detention through official correspondence and interventions with Government of Jordan entities; - Conduct advocacy for the rectification of the legal status of persons of concern with complex/delicate issues; - Facilitate access to Persons of Concern still in detention for Refugee Status Determination, Resettlement and other Protection units as required; - Conduct regular protection interviews at detention facilities across Jordan.
 <p>Capacity building related to refugee protection</p>	<ul style="list-style-type: none"> - Capacity building on UNHCR mandate and international refugee law for the Government officials, as well as for non-governmental organizations, judicial entities, academics and UNHCR staff in order to broaden the forum for discussion and advocacy.
 <p>Protection counseling & referral improved</p>	<ul style="list-style-type: none"> - Conduct interviews for cases at heightened protection risk, filtering queries received from the Helpline, mailbox and partner referrals and provide protection advice and assistance.