### YEAR-END REPORT

2017

### Syria. Sector partners continue to help Syrians get back on their feet

Six years since the onset of the crisis, sector partners remain at the disposal of the most vulnerable members of the population and continue to provide life saving and life-sustaining non-food items support. This child from eastern Homs governorate is among the thousands of people with specific needs whom the sector continued to target and prioritize in 2017.



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# Life Saving and Sustaining Support

For more than six years now, the sector has been responding to the needs of the displaced, hosting and other affected population inside Syria. In 2017, it was estimated that around 5.8 million of the Syrian population is still in need of non-food item (NFI) support as they continue to suffer the effects of prolonged insecurity and displacement.

Collectively, sector partners continue to provide life -saving and sustaining assistance in flexible and targeted approach while adhering to appropriate standards of humanitarian support. As of December 2017, around 7.5 million people were reached with at least one NFI. Of this figure, around 2.2 million people were considered adequately served with core and supplementary items. As the sector aims to shift from the usual blanket approach of distribution to tailored support targeting the most vulnerable members of the Syrian population, the 2.2 million adequately served people is 37% lower than the 2016 overall reach which is around 3.5 million. While the people reach had reduced, the distribution ratio of item per person has increased from an average of 2 in 2016 to 3 in 2017 ensuring that the basic NFI needs of Syrians have been adequately addressed. The reduced reach can also be attributed to a reduced number of communities being covered given the fact that sector partners have started to increase its support to returning population to their habitual residences. Out of the 295 reached communities, 94 (31%) are communities with returnees. Lastly, the declining number of sector partners who provide NFI assistance can also be considered a contributory factor of this year's overall reach.

besieged communities through inter-agency convoy continued. Of the estimated 2.2 million assisted people, around 766,000 (34%) were located in 70 out of the 2,701 hard-to-reach communities and around 51,000 people (2%) were from 9 out of the 34 besieged communities. Constant advocacy to improve access and open new land routes (i.e. M5 highway) enabled partners to reach more beneficiaries in these communities in 2017.

Along with the provision of regular NFI support, seasonal support continues with a focus on locations affected by severe weather conditions. In 2017, around 1.2 million people who are mostly located in Aleppo, Homs, and Rural Damascus governorates were served with basic winter support. This is 201% of the 825,000 total target people of winterization assistance. Collectively, partners distributed around 2.2 million winter items most of which are high thermal blankets and winter clothing kit.

Cash and voucher programming also continued as part of the assistance shift toward more sustainable solutions that support the resilience and early recovery of affected communities. In 2017, around 293,000 displaced persons received cash-based assistance from ICMC and UNRWA.

The sector has also ensured an adequate and effective contingency planning to respond to sudden and cyclical displacements. Stock and pipeline monitoring have been strengthened to address acute and chronic needs and enable a tailored flexible response. By the end of 2017, the sector members prepositioned stocks of 4.6 million NFIs to respond to any eventualities.

Apart from the sector regular programming, the delivery of NFI support to hard-to-reach and

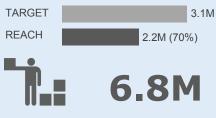
# **Information Management Support**

The sector continues to ensure to operate in an evidence-manner by maintaining an effective information management systems. In 2017, the IM Strategy Plan was developed and implemented in close coordination with partners' reporting / IM focal points. Also, the year marked the formation of the IM Support Group that serves as a dedicated venue to address data management - related issues. Among its concrete outputs include the development of an interactive assessment registry which allows partners to assess available and

missing data related to NFI and interactive dashboards that provide partners with a detailed view of their respective responses at the community level. Capacity building effort to improve the understanding of sector partners on information management is also among the highlights of the year. A total of 20 reporting / IM focal points were trained on Humanitarian Information Management in July. Lastly, IM capacity in the field has continued to be given priority.

# **KEY FIGURES** 2.2M

Estimate number of people inside Syria who were adequately served with both core and supplementary / seasonal items



Total core and supplementary NFIs distributed

### **CORE NFIS BENEFICIARIES**



874K Estimate number of people whose core NFI

needs were met for receiving 4+ items



### SUPPLEMENTARY NFIS **BENEFICIARIES**



Estimate number of people whose seasonal assistance needs were met

TARGET	825K	
REACH		1.7 M (201%)

The NFI Year-End Report is an annual publication of the NFI Sector of Syria Hub which is led by the United Nations High Commissioner for Refugees. This publication aims to provide an overview of humanitarian response of the sector inside Syria for the year. All information presented in this publication are from all NFI sector members with operational presence inside Syria. For more information, please contact the sector.





# **Sector Coordination**

The sector continues to serve as a platform for humanitarian actors who are providing NFI assistance to engage and collectively address the pressing NFI needs of the Syrian population. Through its lead agency, UNHCR, the sector ensures at all times an efficient and effective coordination mechanism at all levels. Within the sector, strategic and action-oriented meetings have continued to be held on regular basis. In 2017, partners collectively updated the Strategy Plan which serves as a framework for the operational presence of the sector inside Syria. Inter-sector and inter-agency coordination also continue to play a significant role in advancing the agenda of the sector. Coordination with OCHA and with other hubs through the Whole of Syria approach continues to take place. In terms of field coordination, the sector continues to benefit from the establishment of the Sub-National Working Groups in six (6) governorates. As of this report, a total of 56 partners composed of local and international

non-government organizations as well as UN agencies have contributed to the overall response of the sector. Among the major highlights of the sector coordination in the field include;

- Rapid provision of assistance to population affected by emergencies (i.e. skirmish between non-state and state armed actors in northern rural Hama, emergency response to Foa'a & Kafrya evacuees) and to population in newly-accessible areas in Aleppo, Damascus, and Sweida governorates;
- Improved facilitation of cross-line mission to hard-to-reach communities in Aleppo governorate with the International Committee of the Red Cross;
- Better assessment of NFI needs enable better targeting and improves response. Among the outputs of the assessment include the

introduction of new items (i.e. foldable sofas and in-house solar systems) in Aleppo City to meet the needs of the most vulnerable members of the returning population, distribution of better quality mattress in Rural Damascus, increased distribution of highly consumable items to prevent beneficiaries from exchanging NFIs for cash to afford these types of items, planning of customized supplementary items in Sweida to better meet the emerging needs of families especially the returning population.

Increased participation of local nongovernment organizations which strengthen the collective efforts of field-based sector partners;

# **Challenges and Gaps**

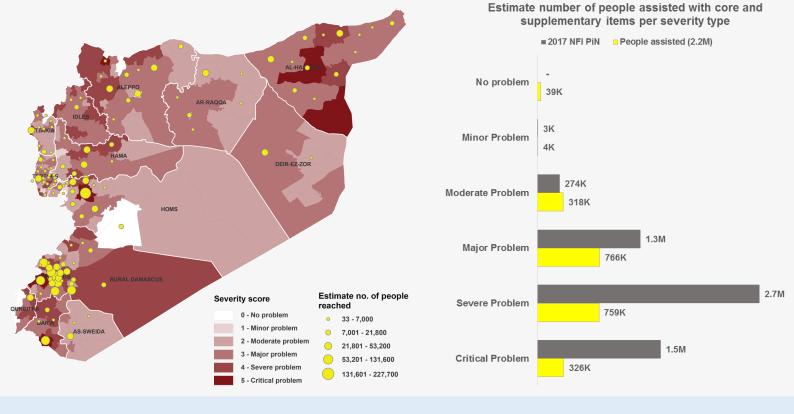
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While efforts were made to address the pressing NFI needs of the most vulnerable population, there are still challenges and gaps that remain to be addressed.

Prolonged displacement as a result of sporadic yet persistent skirmishes across the country continues to confront the Syrian population finding themselves in constant need of repeated and regular NFI assistance. Similarly, the population in hard-toreach and besieged communities are still in need of adequate NFI support. The year ended with 30

besieged communities with around 400,000 people in need and 1,194 hard-to-reach communities with around 2.6 million people in need.

Gaps remain huge and yet the opportunity to address these gaps remains narrow. Due to ongoing insecurity, humanitarian actors continue to have restricted movement and this has limited the extent of humanitarian response. This year's cessation of crisis through local reconciliation efforts did not fully transform into an opportunity to fully access the people in need and alleviate their suffering. Other factors that affected rapid response include the rigorous bureaucratic and approval procedures, logistical constraints, and challenging physical access. Compounding these are the absence of age and gender disaggregated information of population in need, and the decreasing funding support to the sector and the number of local NGO partners who are active on the ground.



### **NFI Sector Coordination Team**

Joel Andersson, Senior NFI Sector Coordinator (*anderssj@unhcr.org*) Zina Alkhiami, NFI Sector Field Associate (*alkhiami@unhcr.org*)

# NFI Sector Information Management Team

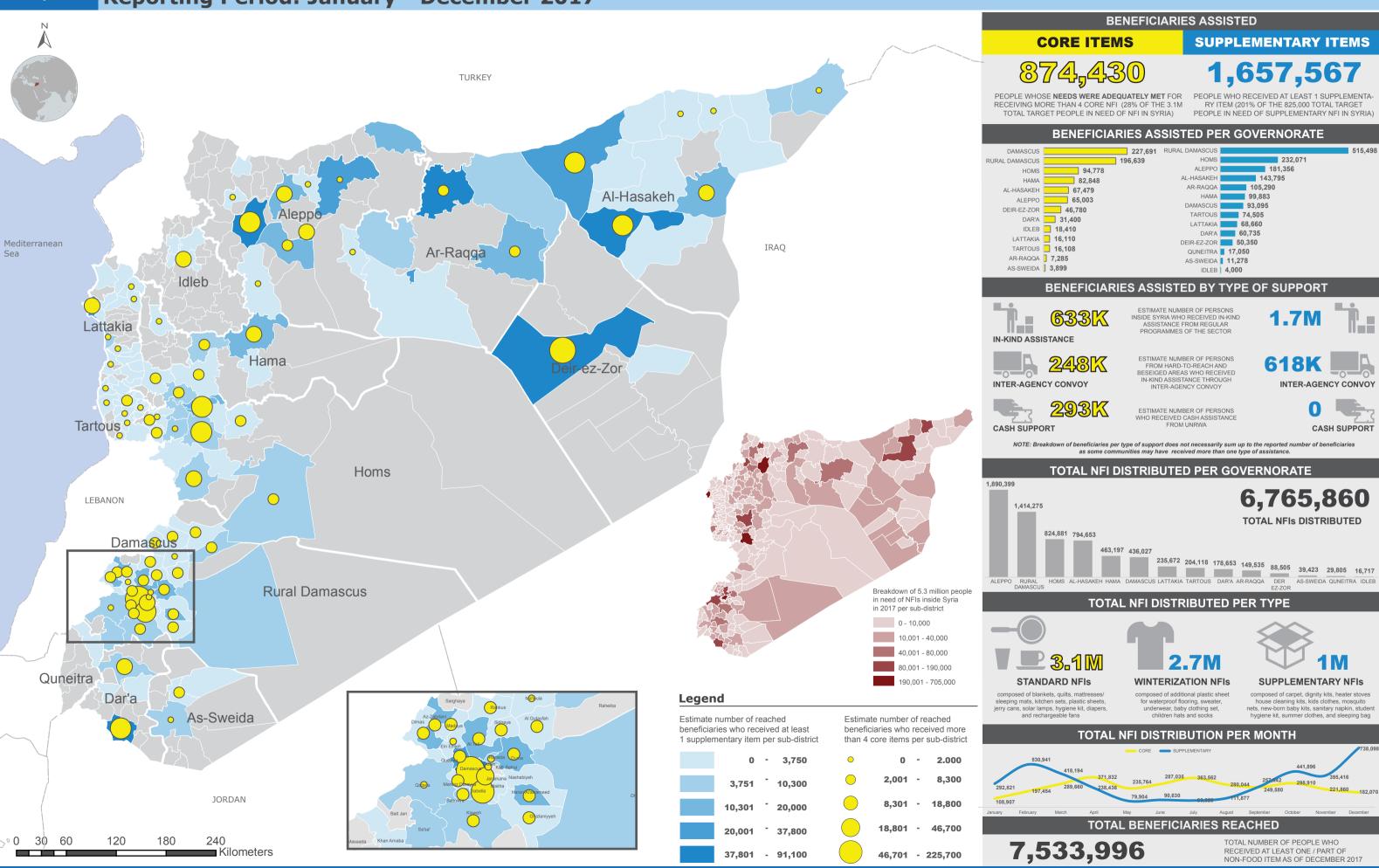
Muhammad Shahzad, IM Officer (*shahzadm@unhcr.org*) Corazon C. Lagamayo, IM Officer (*lagamayo@unhcr.org*) Maha Shaban, IM Associate, Damascus (*shabanm@unhcr.org*)

Non-Fc	od Item	s Secto	r

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# SYRIA: NFI RESPONSE

**Reporting Period: January - December 2017** 



Data Source/s: Monthly NFI Sector 4W, January - December 2017 Datasets, NFI PiN (HNO 2017)

Creation Date: 11 January 2018

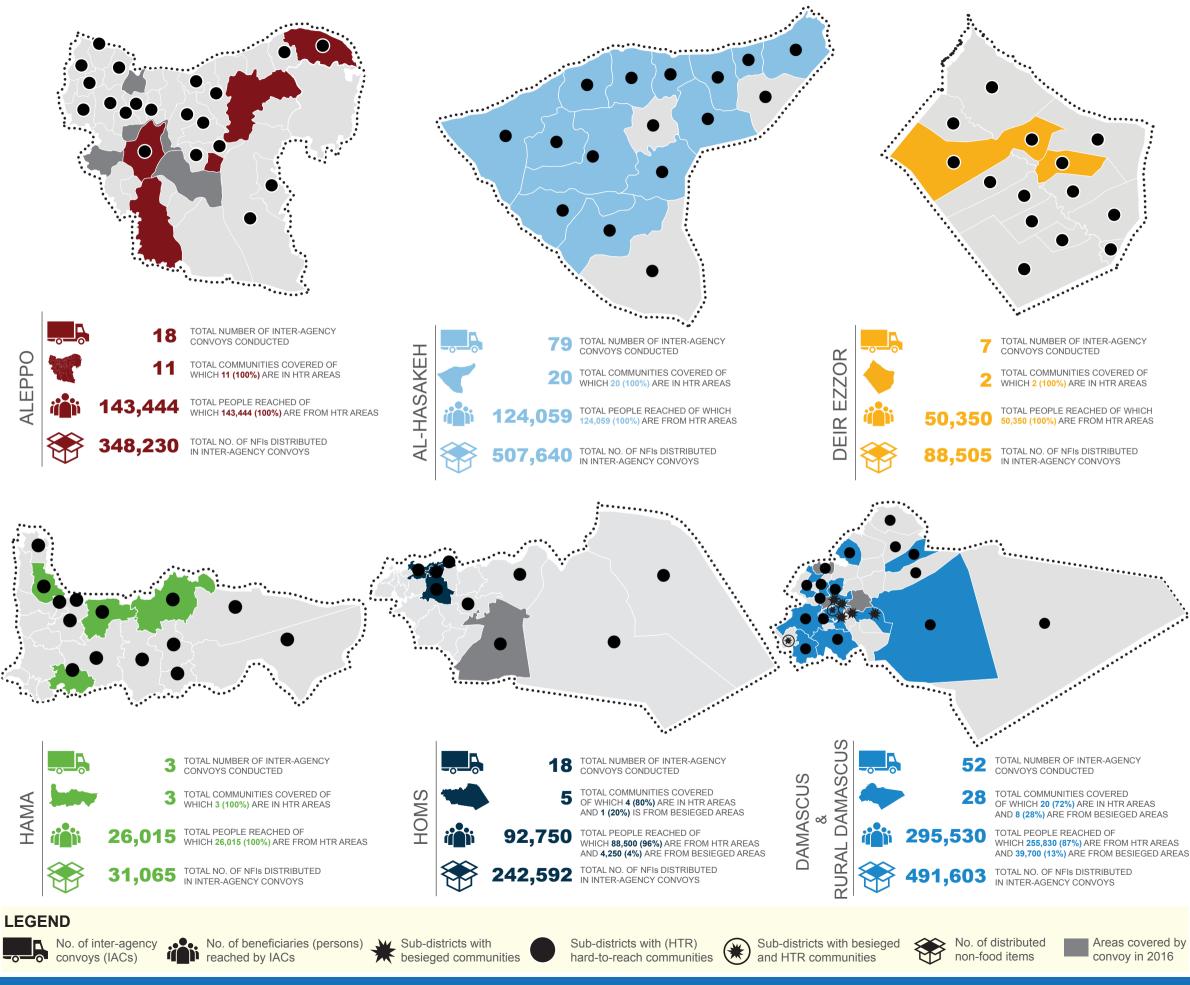
nuary 2018 Feedback: syrdanfi@unhcr.org

Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. Humanitarian reach to sub-district does not imply full geographic coverage of all the needs in the sub-district. Information visualized on this map is not to be considered complete.



**SYRIA: INTER-AGENCY CONVOY** 

**Reporting Period: January - December 2017** 



Data Source/s: Monthly NFI Sector 4W, January - December 2017 Datasets List of Hard-to-Reach and Besieged Areas (OCHA, January - December 2017)

Creation Date: 11 January 2018

Feedback: syrdanfi@unhcr.org

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### **SUMMARY**





# CONVOYS 79

177

TOTAL COMMUNITIES COVERED OF WHICH 9 (12%) ARE IN BESIEGED AREAS & 70 (88%) FROM HTR AREAS



# 845,438

TOTAL PEOPLE REACHED OF WHICH 50,950 (6%) FROM BESIEGED AREAS AND 766,418 (94%) FROM HTR AREAS



# 1,779,383

TOTAL NO. OF NFIS DISTRIBUTED IN INTER-AGENCY CONVOYS

NAME OF BESIEGED AND HTR COMMUNITIES COVERED BY INTER-AGENCY CONVOY (2017)

GOVERNORATE	TOTAL HTR AND BESIEGED COMMUNITIES	REACHED HTR AND BESIEGED COMMUNITIES
ALEPPO	• 1095	• 11
AL-HASAKEH	• 823	• 20
DEIR EZZOR	• 135	• 2
HAMA	• 121	• 3
HOMS	● 78 ★ 1	● 4 ★ 1
RURAL DAMASCUS	● 66 ★ 10	● 20 業 6
DAMASCUS	● 1 ★ 2	● 0 ★ 2

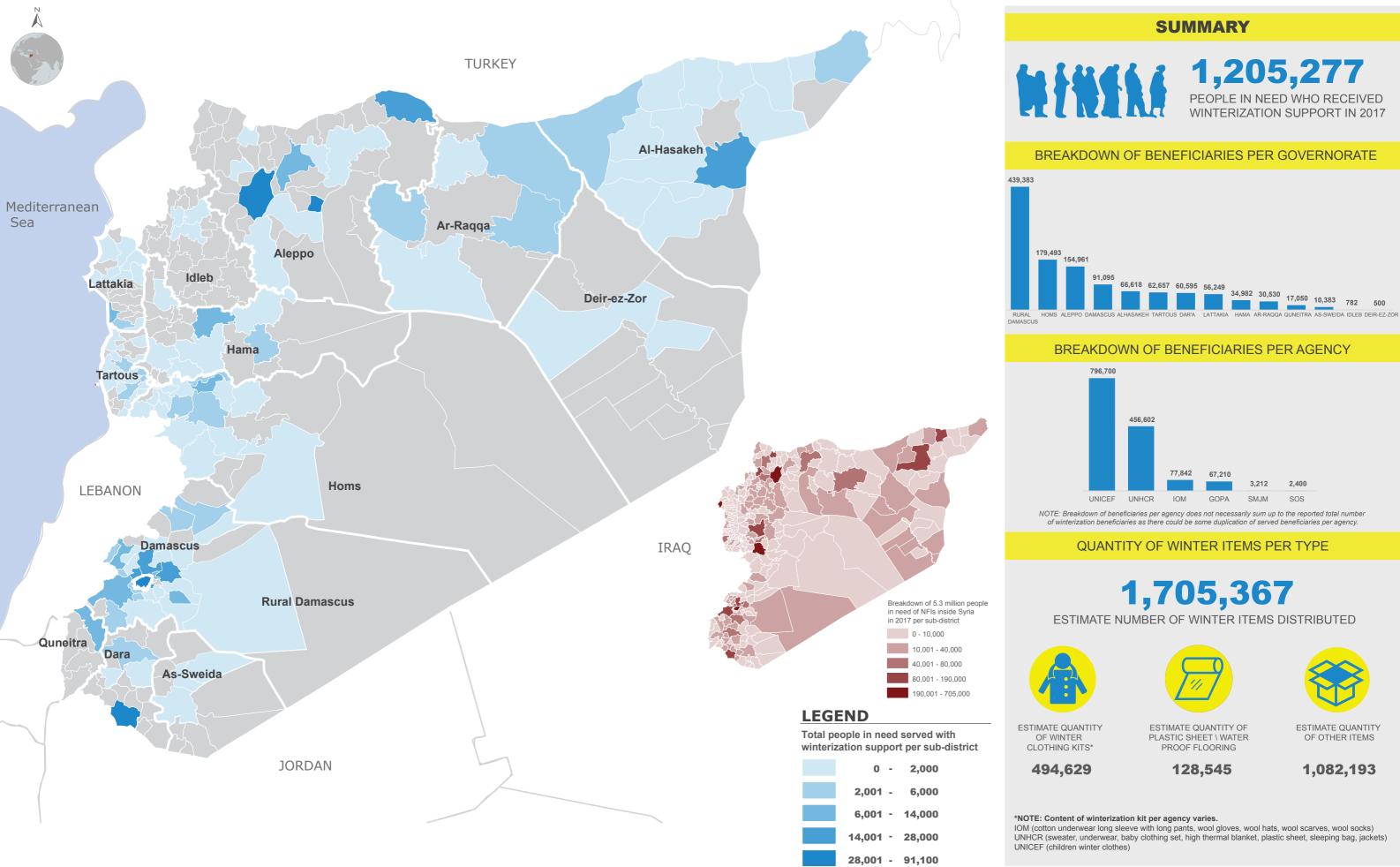
FOOTNOTE/S:

A. The total in the sidebar doesn't match with governorates breakdown because the total here includes Idleb and Ar-Raqqa governorates figures. B. The beneficiaries of convoy were calculated based on status of communities as per OCHA's list HTR and besieged communities since Jan. C. Not all of the highlighted communities on the map are HTR and besieged as of this report. The highlights only illustrate the status of the communities since January 2017.

D. The information presented here only shows DRC, GOPA, ICMC, IOM, MSJM, UNHCR and UNICEF reports.

E. One convoy is counted as one completed trip in each day.

# SYRIA: NFI WINTERIZATION SUPPORT Reporting Period: January - December 2017



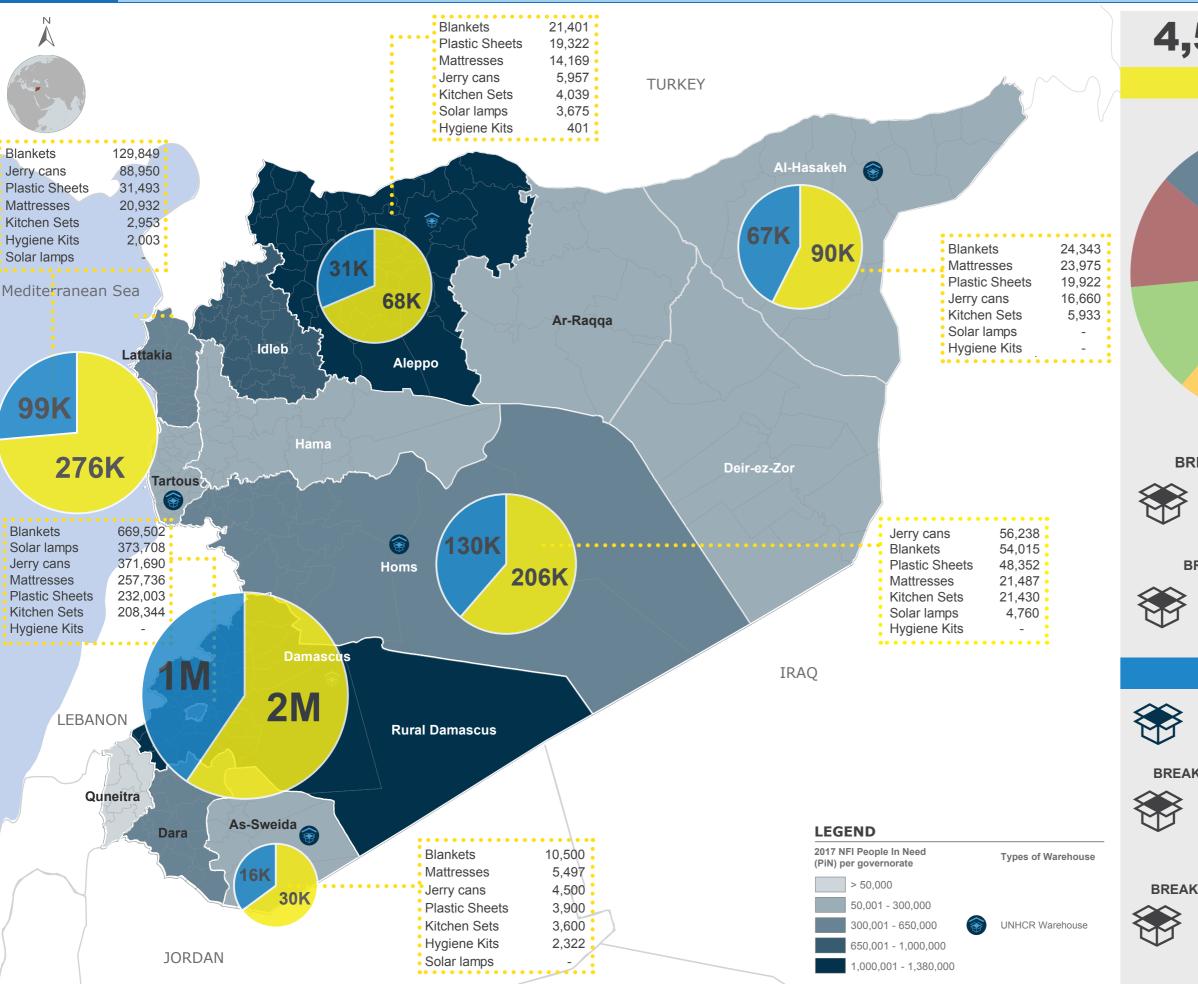
Data Source: NFI Sector 4W, January - December 2017

Creation Date: 19 January 2018



# **SYRIA: NFI STOCKPILE**

**Reporting Period: January 2018** 



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Syria Hub 4,570,123 TOTAL CORE AND SUPPLEMENTARY NFI STOCKS AS OF JANUARY 2018 **CORE NON-FOOD ITEMS BREAKDOWN OF CORE NFI STOCKS PER TYPE BLANKETS** 909,610 MATTRESSES 343,796 **JERRY CANS** 543,995 PLASTIC SHEET 2,785,561 354,992 TOTAL CORE NFI SOLAR LAMPS STOCKS 382,143 (available & pipeline) **KITCHEN SETS** 

**HYGIENE KITS** 4,726

> DIAPERS 0

**BREAKDOWN OF CORE NFI STOCKS PER STATUS** 

1,343,239

AVAILABLE

**BREAKDOWN OF CORE NFI STOCKS PER AGENCY** 

## 2,785,651

UNHCR

SUPPLEMENTARY NON-FOOD ITEMS

1,784,562

TOTAL SUPPLEMENTARY NFI (available and pipeline)

**BREAKDOWN OF SUPPLEMENTARY NFI STOCKS PER STATUS** 

461,510

1,323,052

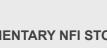
AVAILABLE

PIPELINE

**BREAKDOWN OF SUPPLEMENTARY NFI STOCKS PER AGENCY** 

# 1,784,562

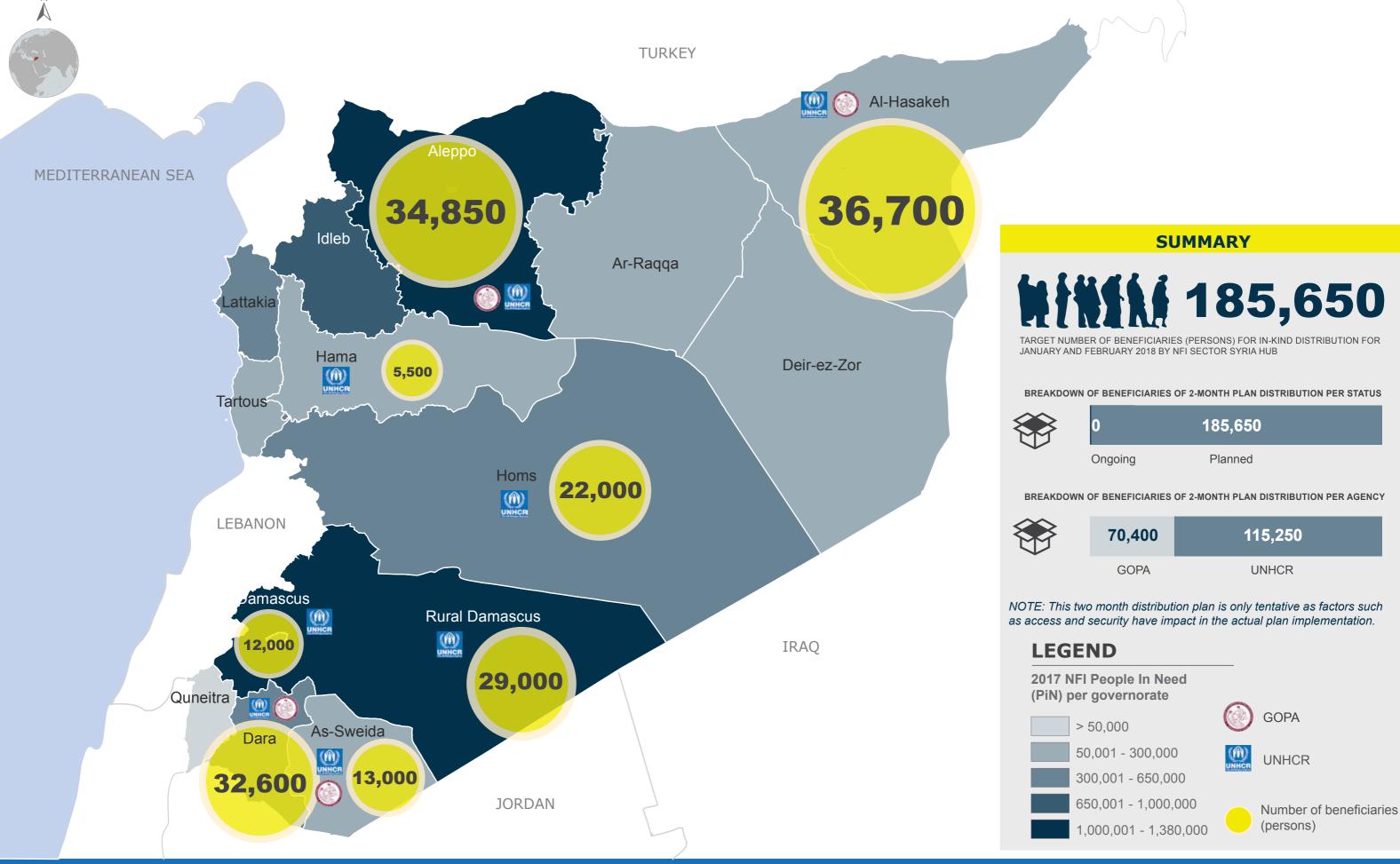
UNHCR



1,442,322 PIPELINE

# **SYRIA: NFI 2-MONTH DISTRIBUTION PLAN**





Data Sources: NFI Sector 2-Month Distribution Plan, NFI PiN (HNO 2017)

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0	185,650
Ongoing	Planned

70,400	115,250
GOPA	UNHCR