

DIRECTORY OF DEVELOPMENT ORGANIZATIONS

GUIDE TO INTERNATIONAL ORGANIZATIONS, GOVERNMENTS, PRIVATE SECTOR
DEVELOPMENT AGENCIES, CIVIL SOCIETY, UNIVERSITIES, GRANTMAKERS, BANKS,
MICROFINANCE INSTITUTIONS AND DEVELOPMENT CONSULTING FIRMS



Introduction

Welcome to the directory of development organizations 2008, Volume III: Europe

The directory of development organizations, listing 53.750 development organizations, has been prepared to facilitate international cooperation and knowledge sharing in development work, both among civil society organizations, research institutions, governments and the private sector.

The directory aims to promote interaction and active partnerships among key development organisations in civil society, including NGOs, trade unions, faith-based organizations, indigenous peoples movements, foundations and research centres. In creating opportunities for dialogue with governments and private sector, civil society organizations are helping to amplify the voices of the poorest people in the decisions that affect their lives, improve development effectiveness and sustainability and hold governments and policymakers publicly accountable.

In particular, the directory is intended to provide a comprehensive source of reference for development practitioners, researchers, donor employees, and policymakers who are committed to good governance, sustainable development and poverty reduction, through: the financial sector and microfinance, trade and business development services, rural development and appropriate technology, private sector development and policy reforms, legislation & rule of law and good governance, community development and social protection, gender equality and participation, environment and health, research, training and education.

As part of the collective effort to meet the Millennium Development Goals by 2015, the Year of Microcredit provided an opportunity for the international community to raise awareness about the importance of microfinance in eradicating poverty, and to enhance existing programmes that support sustainable, inclusive financial sectors worldwide. In essence, microfinance offers each day the possibility and hope to many poor people of improving - through their own efforts - their household economic welfare and well-being and enterprise stability and growth. Therefore, In this 2008 edition, microfinance actors and practitioner organizations have been marked by **[M]**, integrating microfinance institutions and enabling environment into one directory.

This cutting-edge publication -- Ninth Edition -- will give you hundreds (thousands) of useful sites where you can find the statistics, reports, regulations, best practices and other key information you need...when you need it. This time-saving tool includes a country finder index and annotates each organization by category, so you'll know from the start whether an organization is worth visiting. Its Internet resources will point you in the direction of the best development resources available in each country on the World Wide Web today.

Please note:

- For easier referencing, the directory has been divided into 6 geographical sections: Africa, Asia and the Middle East, Europe, Latin America and the Caribbean, North America, and Oceania.
- For each of the regions contacts have been annotated by the following 9 categories: (1) international organizations; (2) government institutions; (3) private sector support organizations (including fairtrade); (4) finance institutions; (5) training and research centres; (6) civil society organizations; (7) development consulting firms (including references to job opportunities and vacancy announcements); (8) information providers (development newsletters/journals); and, (9) grantmakers.
- The directory can be used in a variety of ways... by researchers, consultants and other development practitioners searching for up-to-date institutional information for a particular country; by trainers using the directories as a reference tool for their training programmes; by organizations trying to identify possible project partners; by individuals looking to identify possible employers; by funders seeking grantees; by grantees in search of funders; or by organizations aiming at identifying those institutions, agencies and programmes which are dedicated to providing resources, products and services to their members.
- For an advanced search we recommend to download Adobe Reader's latest full version and try the excellent search capabilities by using its "Search PDF Pane". All search results are shown on-the-fly in one pane and options for multiple-document searches do exist.
- In this 2008 Edition: Create your own personal directory of development organizations. All files are now enabled for adding pointers and comments to the directory (Adobe Reader's full version of 7.0 or higher required).
- Please use the following e-mail address to communicate any comments or suggestions: info@devdir.org.

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Countryfinder: Bosnia and Herzegovina

► Bosnia and Herzegovina

■ **ABA - American Bar Association (Bosnia and Herzegovina), CEELI - Central and East European Law Initiative** *Mailing address:* Emerik Blum St. 23 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-0654 *Fax:* 387-33-23-3192 *E-mail:* *Web page:* <http://www.abanet.org/> *Category:* 6. CSO *Notes:*

■ **ACCESS - Academic Co-operation Centre for Students in Sarajevo (Bosnia and Herzegovina)** *Mailing address:* Zmaja od Bosne 8 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-0070 *Fax:* 387-33-26-6441 *E-mail:* *Web page:* <http://www.access.ba/> *Category:* 5. Training and Research *Notes:*

■ **ACO - Austrian Coordination Office for Technical Cooperation (Bosnia and Herzegovina)** *Mailing address:* Austrijski Trg.7 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-8217 *Fax:* 387-33-66-7951 *E-mail:* kbs@bih.net.ba *Web page:* <http://gov.austria-info.at/> *Category:* 1. International *Notes:*

■ **ADF - America's Development Foundation (Bosnia and Herzegovina)** [M] *Mailing address:* Skenderija 44 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-9870 *Fax:* 387-33-26-4130 *E-mail:* adfbih@bih.net.ba *Web page:* <http://www.adfusa.org/> *Category:* 6. CSO *Notes:* Other *Web page:* <http://www.adfbih.ba/>

■ **AECI (Bosnia and Herzegovina) - Agencia Española de Cooperación Internacional** *Mailing address:* Cekalusa 14 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-0350 *Fax:* 387-33-26-5480 *E-mail:* otc_balk@bih.net.ba otc_balcenes@aeci.ba *Web page:* <http://www.aeci.es/> *Category:* 1. International *Notes:* Other *Web page:* <http://www.aeci.ba/>

■ **AEOBiH - Association of Election Officials in Bosnia and Herzegovina** *Mailing address:* Terezija 16 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-0800 *Fax:* 387-33-25-0801 *E-mail:* *Web page:* <http://www.aeobih.com.ba/> *Category:* 6. CSO *Notes:*

■ **ALDI - Agency for Local Development Initiatives (Bosnia and Herzegovina)** *Mailing address:* Panorama b.b. 73 000 Gorazde Bosnia and Herzegovina *Other address:* *Tel.:* 387-38-22-7850 *Fax:* 387-38-22-8594 *E-mail:* *Web page:* <http://www.aldi.ba/> *Category:* 6. CSO *Notes:*

■ **AMCHAM (Bosnia and Herzegovina) - American Chamber of Commerce** *Mailing address:* Zmaja Od Bosne 4 St Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-9230 *Fax:* 387-33-26-9232 *E-mail:* amcham@isinter.net *Web page:* <http://www.uschamber.com/> *Category:* 3. Private sector *Notes:*

■ **American Councils for International Education (Bosnia and Herzegovina)** *Mailing address:* Fra Andjela Zvizdovica 4/1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-22-2252 *Fax:* *E-mail:* SarajevoACIE@smartnet.ba *Web page:* <http://www.americancouncils.org/> *Category:* 5. Training and Research *Notes:*

■ **AMFI - Association of Microfinance Institutions in Bosnia and Herzegovina** [M] *Mailing address:* Envera Sehovica 16A 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-8550 *Fax:* *E-mail:* info@amfi.ba *Web page:* <http://www.amfi.ba/> *Category:* 6. CSO *Notes:*

■ **APF - Agency for Privatization in the Federation of Bosnia and Herzegovina** *Mailing address:* ul. Alipasina 41 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-71-21-2884 387-71-21-2885 *Fax:* 387-71-21-2883 *E-mail:* *Web page:* <http://www.apf.com.ba/> *Category:* 3. Private sector *Notes:*

■ **ASB - Arbeiter-Samariter-Bundes Deutschland e.V. (Bosnia and Herzegovina)** *Mailing address:* Stupsko brdo 75 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-47-3619 *Fax:* 387-33-45-2252 *E-mail:* asb.sa@bih.net.ba *Web page:* <http://www.asb.de/> *Category:* 6. CSO *Notes:*

■ **Bank.ba (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* *Web page:* <http://www.bank.ba/> *Category:* 4. Finance *Notes:*

■ **BBI - Bosna Bank International (Bosnia and Herzegovina)** *Mailing address:* Trg Djece Sarajeva bb Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-5100 *Fax:* 387-33-47-2159 *E-mail:* info@bbi.ba *Web page:* <http://www.bbi.ba/> *Category:* 4. Finance *Notes:*

■ **Benefit (Bosnia and Herzegovina)** [M] *Mailing address:* Microcredit Organization "Benefit", Vuka Karadzica 58 East Sarajevo 71123 Bosnia and Herzegovina *Other address:* *Tel.:* 387-57-34-0290 *Fax:* 387-57-34-2359 *E-mail:* benefit@teol.net *Web page:* *Category:* 4. Finance *Notes:* MF1

► Bosnia and Herzegovina

■ **BHRN - Balkan Human Rights Network (Bosnia and Herzegovina)** *Mailing address:* Behdzeta Mutevelica 35, 3rd floor Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-9535 *Fax:* 387-33-71-9536 *E-mail:* secretariat@balkan-rights.net *Web page:* <http://www.balkan-rights.net/> *Category:* 6. CSO *Notes:*

■ **BOBAR Bank (Bosnia and Herzegovina)** *Mailing address:* Bijeljina Bosnia and Herzegovina *Other address:* *Tel.:* 387-55-40-1863 *Fax:* 387-55-40-1863 *E-mail:* bobarbank@rstel.net *Web page:* <http://www.bobar.com/> *Category:* 4. Finance *Notes:*

■ **BOR - Banka za Obnovu i Razvoj / Bank for Reconstruction and Development of Bosnia and Herzegovina** *Mailing address:* Obala Kulina Bana 18 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-3500 387-33-65-5831 ; 387-33-65-6087; 387-33-47-2487 *Fax:* 387-33-66-3500 387-33-65-5831 ; 387-33-65-6087; 387-33-47-2487 *E-mail:* *Web page:* *Category:* 4. Finance *Notes:* AICRED - Agency for International Cooperation for the Reconstruction and Development

■ **Bosnia and Herzegovina Home Page** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* *Web page:* <http://www.fbihvlada.gov.ba/> *Category:* 8. Information *Notes:*

■ **BOSPO (Bosnia and Herzegovina)** *Mailing address:* Mihajla i Živka Crnogorcevica 8/1 Tuzla 75000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-36-4330 *Fax:* 387-35-25-7330 *E-mail:* bospo@bospo.ba *Web page:* <http://www.bospo.ba/> *Category:* 6. CSO *Notes:* ICA - Institute of Cultural Affairs

■ **BOSSSEL - Bosansko Selo (Bosnia and Herzegovina)** *Mailing address:* Bosne Srebrene 127 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-28-0584 *Fax:* *E-mail:* mobossel@bih.net.ba *Web page:* *Category:* 4. Finance *Notes:*

■ **BSC - Business Start-Up Centre Zenica (Bosnia and Herzegovina)** *Mailing address:* Faculty of Metallurgy and Materials Science - Zenica, Travnicka Cesta 1 72 000 Zenica Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-20-1230 *Fax:* 387-32-20-1231 *E-mail:* info@bsczenica.org *Web page:* <http://www.bsczenica.org/> *Category:* 5. Training and Research *Notes:*

■ **BV - Bosnia-Vita (Bosnia and Herzegovina)** [IM] *Mailing address:* Kojinsko 23 Tuzla 75000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-28-4150 385-35-25-2583 *Fax:* 387-35-26-3160 *E-mail:* bv@delta.com.ba bv@max.ba *Web page:* *Category:* 6. CSO *Notes:*

■ **CAFAO - Customs and Fiscal Assistance Office (Bosnia and Herzegovina)** *Mailing address:* Bistrik 9 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6040 *Fax:* 387-33-66-6039 *E-mail:* cafao@octas.com *Web page:* *Category:* 6. CSO *Notes:*

■ **CARE International (Bosnia and Herzegovina)** [IM] *Mailing address:* Hasana Kaimije 11 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Hasana Sušica 9 Sarajevo 71000 Bosnia and Herzegovina *Tel.:* 387-33-53-6790 387-33-22-2135 *Fax:* 387-33-53-6791 387-33-22-2134 *E-mail:* care@carebhc.org *Web page:* <http://www.care.org/> *Category:* 6. CSO *Notes:* Other *Web page:* <http://www.carebhc.org/> ; <http://www.carebhscsm.ba>

■ **CBBH - Central Bank of Bosnia and Herzegovina** [IM] *Mailing address:* Marsala Tita 25 Sarajevo 71 000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-3630 *Fax:* 387-33-27-8299 *E-mail:* contact@cbbh.gov.ba *Web page:* <http://www.cbbh.gov.ba/> *Category:* 4. Finance *Notes:*

■ **CCI - Centres for Civic Initiatives (Bosnia and Herzegovina)** *Mailing address:* Trg Slobode bb Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-27-5366 *Fax:* 387-35-26-5641 *E-mail:* cci@cclbh.org *Web page:* <http://www.cclbh.org/> *Category:* 6. CSO *Notes:*

■ **CE - Council of Europe (Bosnia and Herzegovina)** *Mailing address:* Zelenih beretki 16/I Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-4360 *Fax:* 387-33-26-4361 *E-mail:* coe@bih.net.ba *Web page:* *Category:* 1. International *Notes:*

■ **CeBEDA - Central Bosnian Economic Development Agency (Bosnia and Herzegovina)** *Mailing address:* Zenjak 21b Travnik Bosnia and Herzegovina *Other address:* *Tel.:* 387-30-51-1877 *Fax:* *E-mail:* lebeda@bih.net.ba *Web page:* *Category:* 2. Government *Notes:*

■ **Central profit banka (Bosnia and Herzegovina)** *Mailing address:* Zelenih beretki 24 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-53-3666 *Fax:* 387-33-53-2318 *E-mail:* international@centralprofitbanka.com *Web page:* <http://www.centralprofitbanka.com/> *Category:* 4. Finance *Notes:*

■ **CGS - Centar za Gradansku Suradnju Livno / Center for Civic Cooperation Livno (Bosnia and Herzegovina)** *Mailing address:* Gabrijela Jurkica 8a, Livnopolitovci Livno 80101 Bosnia and Herzegovina *Other address:* *Tel.:* 387-34-20-2770 *Fax:* 387-34-20-2770 *E-mail:* cgs-ll@tel.net.ba *Web page:* <http://www.cgs.livno.org/> *Category:* 6. CSO *Notes:*

► Bosnia and Herzegovina

■ **Chamber of Commerce of Bosnia and Herzegovina** *Mailing address:* Branislava Djurdjeva 10 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-2809 *Fax:* 387-33-20-2649 *E-mail:* *Web page:* <http://www.komorabih.com/> *Category:* 3. Private sector *Notes:* Privredna Komora Bosnie i Hercegovine

■ **Chamber of Economy of Sarajevo Canton (Bosnia and Herzegovina)** *Mailing address:* La Benevolencija 8 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-0100 *Fax:* 387-33-25-0137 *E-mail:* *Web page:* <http://www.pkca.com.ba/> *Category:* 3. Private sector *Notes:* Privredna komora Kantona Sarajeva

■ **Chamber of Economy of the Federation of Bosnia and Herzegovina** *Mailing address:* Branislava Durdeva 10 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-7782 *Fax:* 387-33-21-7783 *E-mail:* info@kfbih.com *Web page:* <http://www.kfbih.com/> *Category:* 3. Private sector *Notes:*

■ **CHF International - Cooperative Housing Foundation (Bosnia and Herzegovina), MKO - Micro-Credit Organization** [M] *Mailing address:* Skenderija 68 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-5250 *Fax:* 387-33-21-5251 *E-mail:* infos@chfbh.org *Web page:* <http://www.chfbh.ba/> *Category:* 6. CSO *Notes:* Other *Web page:* <http://www.chfinternational.org/>

■ **CIDA - Canadian International Development Agency (Bosnia and Herzegovina)** [M] *Mailing address:* Grbavicka 4 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-22-2033 *Fax:* 387-33-22-2038 *E-mail:* *Web page:* <http://www.acdi-cida.gc.ca/> *Category:* 1. International *Notes:*

■ **CoE - Council of Europe (Bosnia and Herzegovina)** *Mailing address:* Trg Fra Grge Martica 2/III Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-4362 *Fax:* 387-33-26-4360 *E-mail:* coe.sarajevo@coe.int *Web page:* <http://www.coe.int/> *Category:* 1. International *Notes:*

■ **Constitutional Court (Bosnia and Herzegovina)** *Mailing address:* Reisa Džemaludina Čauševića 6/III, the "Presidency building" Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-1226 *Fax:* 387-33-56-1134 *E-mail:* info@ccbh.ba *Web page:* <http://www.ccbh.ba/> *Category:* 2. Government *Notes:*

■ **Co-operative Association of Bosnia and Herzegovina / Zadrusni Savez Bos** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-9317 387-33-20-9318 *Fax:* 387-33-66-4769 *E-mail:* *Web page:* *Category:* 6. CSO *Notes:*

■ **Corridor (Bosnia and Herzegovina)** *Mailing address:* Branilaca Sarajeva 39 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-8713 *Fax:* 387-33-21-8713 *E-mail:* corridor@bih.net.ba *Web page:* <http://www.corridor-sarajevo.org/> *Category:* 6. CSO *Notes:* Corridor - Association for psycho-social and humanitarian assistance

■ **Counterpart International (Bosnia and Herzegovina)** [M] *Mailing address:* Food Security and Sustainable Agriculture Programs, Safeta Pasalica 104 Brcko 76100 Bosnia and Herzegovina *Other address:* *Tel.:* 387-49-23-1780 *Fax:* 387-49-23-1781 *E-mail:* cpibrcko@teol.net *Web page:* <http://www.counterpart.org/> *Category:* 6. CSO *Notes:*

■ **CRPC - Commission For Real Property Claims of Displaced Persons and Refugees (Bosnia and Herzegovina)** *Mailing address:* Danijela Ozme 4 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-1151 *Fax:* 387-33-21-1147 *E-mail:* crpc@crpc.org.ba *Web page:* <http://www.crpc.org.ba/> *Category:* 2. Government *Notes:*

■ **CRS (Bosnia and Herzegovina) - Catholic Relief Services** [M] *Mailing address:* Zagrebacka 18 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-3781 387-33-71-7961 *Fax:* 387-33-20-5373 387-33-61-7597 *E-mail:* crs@crsbh.ba bih@eme.crs.org *Web page:* <http://www.crs.org/> *Category:* 6. CSO *Notes:*

■ **CSR - Centre for Self Reliance (Bosnia and Herzegovina)** *Mailing address:* Cemalusa 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Olimpijska 30 Sarajevo 71000 Bosnia and Herzegovina *Tel.:* 387-33-66-3337 387-33-76-6260 *Fax:* 387-33-66-3337 *E-mail:* scsr@bih.net.ba sdcom@bih.net.ba *Web page:* <http://www.scsr.com.ba/> *Category:* 6. CSO *Notes:*

■ **CSS - Centre for Security Studies (Bosnia and Herzegovina)** *Mailing address:* Mula Mustafe Bašeskije 10 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-3326 *Fax:* 387-33-22-3250 *E-mail:* info@css.ba *Web page:* <http://www.css.ba/> *Category:* 5. Training and Research *Notes:*

■ **Customs Directorate of the Federation of Bosnia and Herzegovina** *Mailing address:* Doke Mazalica br. 5 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-9532 *Fax:* 387-33-20-6340 *E-mail:* info@cufbih.com *Web page:* <http://www.cufbih.com/> *Category:* 2. Government *Notes:*

► Bosnia and Herzegovina

■ **CWS - Church World Service (Bosnia and Herzegovina)** *Mailing address:* P.O. Box 131 Sarajevo 71000 Bosnia and Herzegovina *Other address:* 21 Kralja Tvrtka Sarajevo 71000 Bosnia and Herzegovina *Tel.:* 387-33-66-8938 *Fax:* 387-33-66-8938 *E-mail:* cws@bih.net.ba *Web page:* <http://www.churchworldservice.org/> *Category:* 6. CSO *Notes:*

■ **Dadalos (Bosnia and Herzegovina) - Association for Peace Education Work** *Mailing address:* Aleja Lipa 57 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-5600 *Fax:* 387-33-71-5601 *E-mail:* *Web page:* <http://www.dadalos.org/> *Category:* 6. CSO *Notes:*

■ **DAI - Dorcas Aid International (Bosnia and Herzegovina)** *Mailing address:* Mahala 33a Sanski Most 79260 Bosnia and Herzegovina *Other address:* *Tel.:* 387-37-68-1502 *Fax:* 387-37-68-1502 *E-mail:* dorcas@blic.net *Web page:* <http://www.dorcas.net/> *Category:* 6. CSO *Notes:*

■ **DEI - Directorate of European Integration (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-4330 *Fax:* 387-33-26-4330 *E-mail:* dei@dei.gov.ba *Web page:* <http://www.dei.gov.ba/> *Category:* 2. Government *Notes:*

■ **Delegation of the European Commission (Bosnia and Herzegovina)** *Mailing address:* Union Bank Building, 4th floor, Dubrovacka 6 Sarajevo Bosnia and Herzegovina *Other address:* Union Banking Building 4th Floor, Dubrovacka 6 Sarajevo Bosnia and Herzegovina *Tel.:* 387-33-25-4700 387-33-66-6036 *Fax:* 387-33-66-6037 387-33-66-6037 *E-mail:* delegation-bih@ec.europa.eu *Web page:* <http://www.delbih.ec.europa.eu/> *Category:* 1. International *Notes:*

■ **Directorate for Privatization (Bosnia and Herzegovina)** *Mailing address:* Mladena Stojanovica 7 Banja Luka 51000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-30-8311 *Fax:* 387-51-31-1245 *E-mail:* dip@inecco.net *Web page:* <http://www.rsprivatizacija.com/> *Category:* 2. Government *Notes:*

■ **Duga (Bosnia and Herzegovina)** *Mailing address:* Zmaja od Bosne 38 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-5117 *Fax:* 387-33-23-3083 *E-mail:* info_duga@yahoo.com *Web page:* *Category:* 6. CSO *Notes:*

■ **EBRD (Bosnia and Herzegovina) - European Bank for Reconstruction and Development** [M] *Mailing address:* 15th Floor, Tower B, Unitic Towers, Fra Andela Zvizdovica 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-7945 387-33-66-7948 *Fax:* 387-33-66-7950 *E-mail:* *Web page:* <http://www.ebrd.com/> *Category:* 4. Finance *Notes:*

■ **EDA Bihac (Bosnia and Herzegovina) - Enterprise Development Agency** *Mailing address:* Ozimice I Bihac 77000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-37-22-8442 *Fax:* 387-37-22-8443 *E-mail:* edabih@bih.net.ba *Web page:* <http://www.edabih.usk.ba/> *Category:* 6. CSO *Notes:*

■ **EKI Mikrokreditna Organizacija (Bosnia and Herzegovina)** [M] *Mailing address:* Zvornicka 9 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-70-2830 *Fax:* *E-mail:* office@mkoeki.com *Web page:* <http://www.eki.ba/> *Category:* 4. Finance *Notes:*

■ **EKO Neretva (Bosnia and Herzegovina)** *Mailing address:* Trg Oslobođenja 16 Jablanica Bosnia and Herzegovina *Other address:* *Tel.:* 387-36-75-3656 *Fax:* 387-36-75-3656 *E-mail:* eko-ner@bih.net.ba *Web page:* <http://www.ekoneretva.cjb.net/> *Category:* 6. CSO *Notes:*

■ **Embassy of Denmark (Bosnia and Herzegovina)** *Mailing address:* Splitska 9 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-5901 *Fax:* 387-33-66-5902 *E-mail:* sjamb@um.dk *Web page:* <http://www.um.dk/> *Category:* 1. International *Notes:* Other Web page: <http://www.danishembassy.ba/>

■ **Embassy of Norway (Bosnia and Herzegovina), NORAD - Norwegian Agency for Development Cooperation** *Mailing address:* PO Box 617 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Ferhadija 20 Sarajevo 71000 Bosnia and Herzegovina *Tel.:* 387-33-66-6373 *Fax:* 387-33-66-6505 *E-mail:* emb.sarajevo@mfa.no *Web page:* <http://www.mfa.no/> *Category:* 1. International *Notes:*

■ **Embassy of the Netherlands (Bosnia and Herzegovina)** *Mailing address:* Obala Kulina Bana 4/ II Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-2937 387-33-21-2936 *Fax:* 387-33-66-8423 *E-mail:* nlgovsar@bih.net.ba *Web page:* http://www.bz_minbuza.nl/ *Category:* 1. International *Notes:*

■ **EUFOR - European Union Force in Bosnia and Herzegovina** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-5216 *Fax:* *E-mail:* euforpio@eufor.eu.int *Web page:* <http://www.euforbih.org/> *Category:* 6. CSO *Notes:*

■ **EUMM - European Union Monitoring Mission (Bosnia and Herzegovina)** *Mailing address:* Aleja Bosne Srebrene bb Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-3000 *Fax:* 387-33-66-3466 *E-mail:* ccis@eumm.org *Web page:* <http://www.eumm.org/> *Category:* 1. International *Notes:*

► Bosnia and Herzegovina

- **EUSR - Office of the European Union Special Representative for Bosnia and Herzegovina** *Mailing address:* Emerika Bluma 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-28-3500 *Fax:* 387-33-28-3501 *E-mail:* *Web page:* <http://www.eusrbih.org/> *Category:* 1. International *Notes:*
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- **FARMER (Bosnia and Herzegovina)** *Mailing address:* Patriotske Lige bb Kalesija 70260 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-63-1218 *Fax:* *E-mail:* *Web page:* *Category:* 4. Finance *Notes:*
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- **FES - Friedrich-Ebert-Stiftung (Bosnia and Herzegovina, Banja Luka)** *Mailing address:* Milana Rakica 1 Banja Luka 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-30-2464 *Fax:* 387-51-30-2464 *E-mail:* fesbl@inecco.net *Web page:* <http://www.fes-bih.com.ba/> *Category:* 6. CSO *Notes:*
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- **FES - Friedrich-Ebert-Stiftung (Bosnia and Herzegovina, Sarajevo)** *Mailing address:* Cekaluša 43 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-4050 *Fax:* 387-33-21-4571 *E-mail:* fes.bos@bih.net.ba *Web page:* <http://www.fes-bih.com.ba/> *Category:* 6. CSO *Notes:*
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- **FIPA - Foreign Investment Promotion Agency (Bosnia and Herzegovina)** *Mailing address:* Branilaca Sarajeva 21 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-8080 *Fax:* 387-33-27-8081 *E-mail:* fipa@fipa.gov.ba *Web page:* <http://www.fipa.gov.ba/> *Category:* 3. Private sector *Notes:*
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- **Foundation of Local Democracy (Bosnia and Herzegovina)** *Mailing address:* Bravadžiluk bb Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-23-6899 *Fax:* 387-33-23-7240 *E-mail:* adl@bih.net.ba *Web page:* *Category:* 6. CSO *Notes:*
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- **Foundation Women's Initiative (Bosnia and Herzegovina)** *Mailing address:* Fra Andjela Zvizdovica 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-29-5417 *Fax:* 387-33-29-5418 *E-mail:* sekretarijat@bhwifoundation.com.ba *Web page:* <http://www.bhwifoundation.com.ba/> *Category:* 6. CSO *Notes:*
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- **FSD - Foundation for Sustainable Development OdRaz (Bosnia and Herzegovina)** [M] *Mailing address:* Sime Milutinovica-Sarajlije 4 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-7300 *Fax:* 387-33-27-7301 *E-mail:* odraz@odraz.ba *Web page:* <http://www.odraz.ba/> *Category:* 6. CSO *Notes:*
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- **FTC - Forum of Tuzla Citizens (Bosnia and Herzegovina)** *Mailing address:* Street Hadži Bakirbega Tuzlica br.1 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-75-25-8075 *Fax:* 387-75-25-8079 *E-mail:* forum_tz@bih.net.ba *Web page:* <http://www.forumtz.com/> *Category:* 6. CSO *Notes:*
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- **GfbV - Gesellschaft für Bedrohte Völker (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* gfbv_sa@bih.net.ba *Web page:* <http://www.gfbv.ba/> *Category:* 6. CSO *Notes:* Society for Threatened Peoples
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- **Global Rights (Bosnia and Herzegovina)** *Mailing address:* Marsala Tita 8/2 7100 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-7328 *Fax:* 387-33-21-6032 *E-mail:* *Web page:* <http://www.globalrights.org/> *Category:* 6. CSO *Notes:*
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- **Gospodarska banka (Bosnia and Herzegovina)** *Mailing address:* Ferhadija 11 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-7022 *Fax:* 387-33-66-5457 *E-mail:* gbs@gbs.co.ba *Web page:* <http://www.gbs.co.ba/> *Category:* 4. Finance *Notes:*
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- **Government of the Federation of Bosnia and Herzegovina** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* info@fbihvlada.gov.ba *Web page:* <http://www.fbihvlada.gov.ba/> *Category:* 4. Finance *Notes:*
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- **Heinrich Böll Stiftung e.V. (Bosnia and Herzegovina)** *Mailing address:* Cekaluša 42 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-0450 *Fax:* 387-33-26-0460 *E-mail:* h.boell@bih.net.ba *Web page:* <http://www.boell.de/> *Category:* 6. CSO *Notes:*
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- **HELP - Hilfe zur Selbsthilfe e.V. (Bosnia and Herzegovina)** *Mailing address:* Samoborska 11 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-64-6889 *Fax:* 387-33-64-6783 *E-mail:* helpnit@bih.net.ba help-sa@epn.ba *Web page:* <http://www.help-ev.de/> *Category:* 6. CSO *Notes:* Other Web page: <http://www.help.org.ba/> ; <http://www.help-balkan.org/>

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■ **HHC - Hope and Homes for Children (Bosnia and Herzegovina)** *Mailing address:* Himze Polovine 12A Sarajevo Bosnia and Herzegovina
Other address: *Tel.:* 387-33-20-0672 *Fax:* 387-33-20-0693 *E-mail:* hcbosnia@hotmail.com *Web page:* <http://www.hopeandhomes.org/> *Category:* 6. CSO *Notes:*

■ **HHN - Healing Hands Network (Bosnia and Herzegovina)** *Mailing address:* Hadžikajmakova 5 Sarajevo Bosnia and Herzegovina *Other address:*
Tel.: 387-33-23-8441 *Fax:* 387-33-23-8441 *E-mail:* *Web page:* <http://www.healinghandsnetwork.org.uk/> *Category:* 6. CSO *Notes:*

■ **Hilfswerk Austria (Bosnia and Herzegovina)** *Mailing address:* Josipa Stadlera 8 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:*
387-33-66-0847 *Fax:* 387-33-66-0849 *E-mail:* hwambih@bih.net.ba *Web page:* <http://hwa.hilfswerk.at/> *Category:* 6. CSO *Notes:*

■ **HOGAR (Bosnia and Herzegovina)** *Mailing address:* Vuka Karadzica bb Kostajnica Bosnia and Herzegovina *Other address:* *Tel.:* 387-52-66-3439
Fax: 387-52-66-3820 *E-mail:* smhogar@mediaproline.net *Web page:* *Category:* 4. Finance *Notes:*


■ **HRC - Human Rights Chamber (Bosnia and Herzegovina)** *Mailing address:* Musala 9 Sarajevo 71000 Bosnia and Herzegovina *Other address:*
Tel.: 387-33-21-2064 *Fax:* 387-33-21-2059 *E-mail:* chamber.humanrights@ohr.int *Web page:* <http://www.ohr.int/> *Category:* 6. CSO *Notes:*

■ **HYPO Alpe-Adria-Bank (Bosnia and Herzegovina)** *Mailing address:* Kneza Branimira 2b Mostar Bosnia and Herzegovina *Other address:* *Tel.:*
387-36-44-4208 *Fax:* 387-36-44-4444 *E-mail:* bank.bih@hypo-alpe-adria.ba *Web page:* <http://www.hypo-alpe-adria.ba> *Category:* 4. Finance *Notes:*

■ **Hypo Alpe-Adria-Bank d.d. (Bosnia and Herzegovina)**  *Mailing address:* Kneza Branimira 2 b 88 000 Mostar Bosnia and Herzegovina *Other address:*
Tel.: 387-36-44-4200 *Fax:* 387-36-44-4235 *E-mail:* bank.bih@hypo-alpe-adria.com *Web page:* <http://www.hypo-alpe-adria.ba/> *Category:* 4. Finance *Notes:*

■ **IBF - Investicijska banka F BiH (Bosnia and Herzegovina)** *Mailing address:* Igmanska 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:*
Tel.: 387-33-27-7900 *Fax:* 387-33-66-8952 *E-mail:* info@ibf-bih.com *Web page:* <http://www.ibf-bih.com/> *Category:* 4. Finance *Notes:* IBF - Investment Bank of Bosnia and Herzegovina

■ **IBHI - Independent Bureau for Humanitarian Issues (Bosnia and Herzegovina)** *Mailing address:* Sacira Sikirica 12 Sarajevo 71000
Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-9780 *Fax:* 387-33-21-9781 *E-mail:* ibhi@bih.net.ba *Web page:* <http://www.ibhibih.org/> *Category:* 6. CSO
Notes:


■ **ICMC (Bosnia-Herzegovina) - International Catholic Migration Commission, Inc.**  *Mailing address:* Trampina 12/V 71 000 Sarajevo
Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-1470 *Fax:* 387-33-23-0568 *E-mail:* secretariat.ch@icmc.net *Web page:* <http://www.icmc.net/> *Category:* 6. CSO
Notes:

■ **ICMP - International Commission on Missing Persons (Bosnia and Herzegovina)** *Mailing address:* Alipašina 45 a Sarajevo 71000
Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-8660 *Fax:* 387-33-20-3297 *E-mail:* icmp@ic-mp.org *Web page:* <http://www.ic-mp.org/> *Category:* 6. CSO
Notes:

■ **ICMPD - International Centre for Migration Policy Development (Bosnia and Herzegovina)** *Mailing address:* Milinkladka 69
Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-8029 *Fax:* 387-33-65-8029 *E-mail:* *Web page:* *Category:* 5. Training and Research *Notes:*

■ **ICRC (Bosnia and Herzegovina) - International Committee of the Red Cross** *Mailing address:* Unionexport, Zmaja od Bosne 136
Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-2407 *Fax:* 387-33-65-6835 *E-mail:* sarajevo.sar@icrc.org *Web page:* <http://www.icrc.org/>
Category: 6. CSO *Notes:*

■ **ICVA - International Council of Voluntary Agencies (Bosnia and Herzegovina)** *Mailing address:* Fra Andjela Zvizdica 1/11, UNITIC
Building - Tower B Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-0201 *Fax:* 387-33-66-8297 *E-mail:* icva@bih.net.ba *Web page:*
<http://www.icva.ch/> *Category:* 6. CSO *Notes:* Other Web page: <http://www.icva-bh.org/>

■ **IFC (Bosnia and Herzegovina) - Industrial Finance Corporation, PEP-SE - Private Development Programs Southeast Europe**  *Mailing address:* Hamdije Kresevljakovica 19/IV Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-3325-1555 *Fax:* 387-3321-7762 *E-mail:* *Web page:* <http://www.ifc.org/> *Category:* 1. International *Notes:* Other Web page: <http://www.ifc.org/pepse>

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- **IFC (Bosnia and Herzegovina) - International Finance Corporation** [M] *Mailing address:* c/o World Bank, H. Kresevljakovica 19 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-44-0293 *Fax:* 387-33-44-0108 *E-mail:* Webmaster@ifc.org *Web page:* <http://www.ifc.org/> *Category:* 1. International *Notes:*
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- **IFRC - International Federation of Red Cross and Red Crescent Societies (Bosnia and Herzegovina)** *Mailing address:* Maršala Tita 7 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6009 *Fax:* 387-33-66-6010 *E-mail:* sarajv01@ifrc.org *Web page:* <http://www.ifrc.org/> *Category:* 6. CSO *Notes:*
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- **IGA - Investment Guarantee Agency (Bosnia and Herzegovina)** *Mailing address:* Fra Andjela Zvizdovica 1, "A" Building, 1st floor 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-2720 *Fax:* 387-33-26-2730 *E-mail:* iga@igabih.com *Web page:* <http://www.igabih.com/> *Category:* 1. International *Notes:*
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- **IKB - Investiciono Komercijalna Banka d.d. (Bosnia and Herzegovina)** *Mailing address:* Trg BiH 1 Zenica Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-41-8723 *Fax:* 387-32-41-7022 *E-mail:* ikbsejo@kbze.com.ba *Web page:* <http://www.ikbze.com.ba> *Category:* 4. Finance *Notes:* International Commercial Bank d.d. Sarajevo (Bosnia and Herzegovina)
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- **ILO - International Labour Office (Bosnia and Herzegovina), Project Support Unit** *Mailing address:* Maršala Tita 48 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-6871 *Fax:* 387-33-27-6873 *E-mail:* *Web page:* <http://www.ilo.org/> *Category:* 1. International *Notes:*
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- **IMG - International Management Group (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6020 *Fax:* 387-33-66-8280 *E-mail:* swlch@img.ba *Web page:* <http://www.img.ba/> *Category:* 6. CSO *Notes:*
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- **Independent Zenica (Bosnia and Herzegovina)** *Mailing address:* Fakultetska 1 Zenica 72000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-44-0390 *Fax:* 387-32-44-0391 *E-mail:* *Web page:* <http://indep.cjb.net/> *Category:* 6. CSO *Notes:*
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- **Internews (Bosnia and Herzegovina)** *Mailing address:* Skenderija 72 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-7113 *Fax:* 387-33-22-0425 *E-mail:* sarajevo@internews.org *Web page:* <http://www.internews.org/> *Category:* 8. Information *Notes:* Other Web page: <http://www.internews.ba/>
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- **Intersos (Bosnia and Herzegovina)** *Mailing address:* Višegradska 7/A Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-61-8201 *Fax:* 387-33-61-8212 *E-mail:* bih@intersos.org *Web page:* <http://www.intersos.org/> *Category:* 6. CSO *Notes:*
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- **IOCC - International Orthodox Christian Charities (Bosnia and Herzegovina)** *Mailing address:* 21a Milana Kranovica St. Banja Luka 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-32-1860 *Fax:* 387-51-30-4520 *E-mail:* ioccl@inecco.net *Web page:* <http://www.iocc.org/> *Category:* 6. CSO *Notes:*
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- **IOM (Bosnia and Herzegovina) - International Organization for Migration** *Mailing address:* Vilsonovo Setaliste 10 33 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-64-8137 *Fax:* 387-33-64-8202 *E-mail:* missionsarajevo@iom.int *Web page:* <http://www.iom.int/> *Category:* 1. International *Notes:*
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- **IRC - International Rescue Committee (Bosnia and Herzegovina)** [M] *Mailing address:* Trg Oslobođenja 1/II Sarajevo 71.000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-44-0030 387-33-47-2541 *Fax:* 387-33-44-4236 387-33-65-6863 *E-mail:* *Web page:* <http://www.theirc.org/> *Category:* 6. CSO *Notes:*
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- **ITF - International Trust Fund (Bosnia and Herzegovina)** *Mailing address:* Tešanjaska 1/19 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-1180 *Fax:* 387-33-26-1182 *E-mail:* itfio-sa@bih.net.ba *Web page:* *Category:* 1. International *Notes:*
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- **ITUPEWBH - Independent Trade Union of Primary Education Workers of Bosnia and Herzegovina** *Mailing address:* Obala Kulina bana broj 1 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-71-20-5279 *Fax:* 387-71-20-5279 *E-mail:* icftubux@bih.net.ba *Web page:* *Category:* 6. CSO *Notes:*
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- **ITUSS - Independent Trade Union of the Secondary School (Bosnia and Herzegovina)** *Mailing address:* Obala Kulina bana broj 1/1 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-71-20-5279 *Fax:* 387-71-20-5279 *E-mail:* schools@bih.net.ba *Web page:* *Category:* 6. CSO *Notes:*

► Bosnia and Herzegovina

- **Izbor plus (Bosnia and Herzegovina)** *Mailing address:* Kolodvorska 11a Sarajevo 71000 Bosnia and Herzegovina *Other address:* Tel.: 387-33-71-1000 *Fax:* 387-33-71-1000 *E-mail:* izborplus@izborplus.ba *Web page:* <http://www.izborplus.ba/> *Category:* 5. Training and Research *Notes:*
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- **JAI - Junior Achievement International (Bosnia-Herzegovina)** *Mailing address:* c/o Regional Development Brcko District, Dr. Dusana Milosevica 3 Brcko 76100 Bosnia and Herzegovina *Other address:* Tel.: 387-49-20-4660 *Fax:* 387-49-22-1476 *E-mail:* juniorbh@teol.net *Web page:* <http://www.jaintl.org/> *Category:* 6. CSO *Notes:*
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- **KAF / KAS - Konrad Adenauer Foundation (Bosnia and Herzegovina)** *Mailing address:* Prušakova 23 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Tel.: 387-33-21-5240 *Fax:* 387-33-21-5239 *E-mail:* kas@bih.net.ba *Web page:* <http://www.kas.de/> *Category:* 6. CSO *Notes:*
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- **KfW Entwicklungsbank (Bosnia and Herzegovina) - Kreditanstalt für Wiederaufbau** [M] *Mailing address:* Hasana Kikica 18 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Tel.: 387-33-26-6610 387-33-26-6611 *Fax:* 387-33-26-6612 *E-mail:* kfw@kfw.ba *Web page:* <http://www.kfw-entwicklungsbank.de/> *Category:* 4. Finance *Notes:*
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- **Know How Fund (Bosnia and Herzegovina)** *Mailing address:* Petrekijina 2 Sarajevo Bosnia and Herzegovina *Other address:* Tel.: 387-33-20-4781 *Fax:* 387-33-20-4780 *E-mail:* dfid-rh@bih.net.ba *Web page:* *Category:* 6. CSO *Notes:*
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- **Komercijalno-investiciona banka d.d. Velika Kladusa (Bosnia and Herzegovina)** *Mailing address:* Ibrahima Mrzljaka 3 Velika Kladuša Bosnia and Herzegovina *Other address:* Tel.: 387-37-77-1253 *Fax:* 387-37-77-2416 *E-mail:* kibbanka@bih.net.ba *Web page:* <http://www.kib-banka.com.ba> *Category:* 4. Finance *Notes:*
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- **LEDA - Local Economic Development Agency (Bosnia and Herzegovina), CEBEDA - Central Bosnian Economic Development Agency** *Mailing address:* Zenjak 21b Travnik Bosnia and Herzegovina *Other address:* Tel.: 387-32-51-1877 *Fax:* 387-32-81-8495 *E-mail:* lebeda@bih.net.ba *Web page:* <http://www.ilsleda.com/> *Category:* 6. CSO *Notes:*
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- **LIDER Micro Credit Organization (Bosnia and Herzegovina) - Loan Initiative for the Development of Economic Regions** [M] *Mailing address:* Skenderija 68 71 000 Sarajevo Bosnia and Herzegovina *Other address:* Tel.: 387-33-25-0580 *Fax:* 387-33-25-0581 *E-mail:* info@lider.ba *Web page:* <http://www.lider.ba/> *Category:* 4. Finance *Notes:*
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- **LinkNGO (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* Tel.: *Fax:* *E-mail:* info@linkngo.org *Web page:* <http://www.linkngo.org/> *Category:* 8. Information *Notes:* LinkNGO has been developed to allow NGOs to develop their own websites for free with no need for specialist IT knowledge.
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- **Lok Micro (Bosnia and Herzegovina)** [M] *Mailing address:* Skenderija 13 Sarajevo 71000 Bosnia and Herzegovina *Other address:* Tel.: 387-33-44-2931 *Fax:* 387-33-44-2932 *E-mail:* info@lok.ba central.office@lok.ba *Web page:* <http://www.lok.ba/> *Category:* 6. CSO *Notes:* Other Web page: <http://micro.lok.ba/>, LOK mikro Mikrokreditna Organizacija Sarajevo
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- **LSN - Landmine Survivors Network (Bosnia and Herzegovina)** *Mailing address:* Becarevac 1 Tuzla 35000 Bosnia and Herzegovina *Other address:* Tel.: 387-35-25-1400 *Fax:* 387-35-25-1401 *E-mail:* lsnbih@landminesurvivors.org *Web page:* <http://www.landminesurvivors.org/> *Category:* 6. CSO *Notes:*
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- **LT Komercijalna banka dd (Bosnia and Herzegovina)** *Mailing address:* Gabrijela Jurkica bb Livno Bosnia and Herzegovina *Other address:* Tel.: 387-34-20-1414 *Fax:* 387-34-20-2322 *E-mail:* lt-komercijalna.bankaa@tel.net.ba *Web page:* *Category:* 4. Finance *Notes:*
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- **LWF - Lutheran World Federation (Bosnia and Herzegovina)** *Mailing address:* Rudarska 65 Tuzla 75000 Bosnia and Herzegovina *Other address:* Tel.: 387-75-28-1503 *Fax:* 387-75-28-0132 *E-mail:* lwf.tuzla@delta.com.ba *Web page:* <http://www.lutheranworld.org/> *Category:* 6. CSO *Notes:*
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- **LWF Mikrokredit (Bosnia and Herzegovina)** [M] *Mailing address:* Alagica sokak 7 Sanski Most Bosnia and Herzegovina *Other address:* Tel.: 387-37-68-1710 *Fax:* *E-mail:* lutheran@bih.net.ba *Web page:* <http://www.lutheranworld.org/> *Category:* 4. Finance *Notes:*
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- **Malteser Hilfdienst (Bosnia and Herzegovina)** *Mailing address:* Žitarnica G, Donja Carsija Travnik Bosnia and Herzegovina *Other address:* Tel.: 387-30-54-1121 *Fax:* 387-30-51-1473 *E-mail:* *Web page:* <http://www.malteser.de/> *Category:* 6. CSO *Notes:*

► Bosnia and Herzegovina

■ **MCC - Mennonite Central Committee (Bosnia and Herzegovina)** [M] *Mailing address:* Grbavicka 91 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-5480 *Fax:* 387-33-71-5482 *E-mail:* mccsee@isinter.net *Web page:* <http://www.mcc.org/> *Category:* 6. CSO *Notes:*

■ **MEB - Micro Enterprise Bank d.d. (Bosnia and Herzegovina)** [M] *Mailing address:* Ul. Mudzeleti mali br. 2 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-23-2172 *Fax:* 387-33-23-2174 *E-mail:* mcb_bosnia@compuserve.com *Web page:* <http://www.meb.ba/> *Category:* 4. Finance *Notes:*

■ **Medica Zenica (Bosnia and Herzegovina)** *Mailing address:* Mokušnice 10 Zenica 72000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-46-3513 *Fax:* 387-32-46-3515 *E-mail:* medica@medica.org.ba infodoc@medica.org.ba *Web page:* <http://www.medica.org.ba/> *Category:* 6. CSO *Notes:*

■ **MELAHA (Bosnia and Herzegovina)** [M] *Mailing address:* Hamdije, Kresevljakovica 59 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-5737 *Fax:* *E-mail:* viktor@open.net.ba *Web page:* *Category:* 4. Finance *Notes:*

■ **Mercy Corps Scotland (Bosnia and Herzegovina)** *Mailing address:* Djordja Mihajlovica 2 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-27-4116 *Fax:* 387-35-25-1395 *E-mail:* admin@mercy Corps.org.uk *Web page:* <http://www.mercy Corps.org.uk/> *Category:* 6. CSO *Notes:*

■ **MI-BOSPO (Bosnia and Herzegovina)** [M] *Mailing address:* Bosne Srebrene bb 75 000 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-27-0283 *Fax:* 387-35-28-1607 *E-mail:* mi-bospo@mibospo.org *Web page:* <http://www.mi-bospo.org/> *Category:* 6. CSO *Notes:* Affiliate of WWB

■ **MIKRA Mikroreditna Organizacija (Bosnia and Herzegovina)** [M] *Mailing address:* Microcredit Organization Mikra Sarajevo, Marka Marulica 2/VI Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-61-6162 *Fax:* 387-33-71-7141 *E-mail:* mikra@mikra.ba *Web page:* <http://www.mikra.ba/> *Category:* 4. Finance *Notes:*

■ **Mikro Aldi (Bosnia and Herzegovina)** [M] *Mailing address:* Panorama bb Gorazde 00387 Bosnia and Herzegovina *Other address:* *Tel.:* 387-38-22-6456 *Fax:* 387-38-22-6456 *E-mail:* mikroa@bih.net.ba *Web page:* <http://www.mikroaldi.org/> *Category:* 4. Finance *Notes:*

■ **Mikrofin (Bosnia and Herzegovina, Banja Luka)** [M] *Mailing address:* Save Kovacevica 23 Banja Luka Republic Srpska 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-30-1535 *Fax:* 387-51-30-1535 *E-mail:* banjaluka@mikrofin.com mikrofin@mikrofin.com *Web page:* <http://www.mikrofin.com/> *Category:* 4. Finance *Notes:*

■ **Ministry of Finance of Federation of Bosnia and Herzegovina (Bosnia and Herzegovina)** *Mailing address:* Mehmeda Spahe 5 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-3147 *Fax:* 387-33-20-3152 *E-mail:* *Web page:* <http://www.fmf.gov.ba/> *Category:* 2. Government *Notes:*

■ **Ministry of Foreign Affairs (Bosnia and Herzegovina)** *Mailing address:* Musala 2 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-28-1100 *Fax:* *E-mail:* info@mvp.gov.ba *Web page:* <http://www.mvp.gov.ba/> *Category:* 2. Government *Notes:*

■ **Ministry of Justice of the Federation of Bosnia and Herzegovina** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* *Web page:* <http://www.pris.gov.ba/> *Category:* 2. Government *Notes:*

■ **Ministry of Social Affairs, Displaced Persons and Refugees (Bosnia and Herzegovina)** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* fmsa@fbihvlada.gov.ba *Web page:* <http://www.fmsa.gov.ba/> *Category:* 2. Government *Notes:*

■ **Mirna Luka (Bosnia and Herzegovina)** *Mailing address:* Skendera Kulenovicica 33 Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-46-6636 *Fax:* 387-51-46-6636 *E-mail:* miraluka@inecco.net *Web page:* *Category:* 6. CSO *Notes:*

■ **MITC - Management and Information Technologies Center (Bosnia and Herzegovina)** *Mailing address:* Sarajevo Trg Oslobođenja 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-44-7559 *Fax:* 387-33-44-7560 *E-mail:* mitwm@soros.org.ba mit@soros.org.ba *Web page:* <http://www.mit.soros.org.ba/> *Category:* 5. Training and Research *Notes:*

► Bosnia and Herzegovina

■ **Movimondo (Bosnia and Herzegovina)** *Mailing address:* Dzemala Bijedica 243 Stup Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-45-6478 *Fax:* 387-33-45-6478 *E-mail:* movimond@bih.net.ba *Web page:* <http://www.movimondo.org/> *Category:* 6. CSO *Notes:*

■ **Mozaik Foundation (Bosnia and Herzegovina)** *Mailing address:* Soukunar 42 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-26-5290 *Fax:* 387-33-26-6482 *E-mail:* info@mozaik.ba *Web page:* <http://www.mozaik.ba/> *Category:* 6. CSO *Notes:*

■ **NDI - National Democratic Institute (Bosnia and Herzegovina)** *Mailing address:* Mjedenica 52 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-4664 *Fax:* 387-33-26-7711 *E-mail:* office.sa@ndi.ba *Web page:* <http://www.ndi.ba/> *Category:* 6. CSO *Notes:*

■ **NDP - Nansen Dialogue Project (Bosnia and Herzegovina)** *Mailing address:* Skendera Kulenovica 16 Banjaluka 78000 Bosnia and Herzegovina *Other address:* Alekse Santica/Tvrtka Milosa 19 Mostar 88000 Bosnia and Herzegovina *Tel.:* 387-51-22-0430 387-36-32-7459 ; 387-33-27-3461 *Fax:* 387-51-21-5891 387-36-32-7458 ; 387-33-27-3460 *E-mail:* office@ndcbanjaluka.org office@ndcmostar.org office@ndcsarajevo.org *Web page:* <http://www.nansen-dialog.net/> *Category:* 6. CSO *Notes:* Other Web page: <http://www.ndcbanjaluka.org/> ; <http://www.ndcmostar.org/> ; <http://www.ndcsarajevo.org/>

■ **NGO Council (Bosnia and Herzegovina)** *Mailing address:* c/o IBHI, Sacira Sikirica 12 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-9781 *Fax:* 387-33-21-9780 *E-mail:* *Web page:* <http://www.bihngocouncil.ba/> *Category:* 6. CSO *Notes:*

■ **NGO Krajina-Agencija za MSP / Agency for SMEs (Bosnia and Herzegovina)** *Mailing address:* Cara Lazara 43 Derventa Bosnia and Herzegovina *Other address:* *Tel.:* 387-53-33-1669 *Fax:* *E-mail:* ngo.de@blic.net *Web page:* *Category:* 4. Finance *Notes:*

■ **Nova banka a.d. Bijeljina (Bosnia and Herzegovina)** *Mailing address:* Svetog Save 46 Bijeljina Bosnia and Herzegovina *Other address:* *Tel.:* 387-55-21-1557 *Fax:* 387-55-21-1558 *E-mail:* bradoje@novabanka.com *Web page:* *Category:* 4. Finance *Notes:*

■ **NPA (Bosnia and Herzegovina) - Norwegian People's Aid** [M] *Mailing address:* Zabrdje bb, Rajlovac Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-43-6530 *Fax:* 387-33-43-6533 *E-mail:* info@npa-bosnia.org *Web page:* <http://www.npa-bosnia.org/> *Category:* 6. CSO *Notes:*

■ **NRC - Norwegian Refugee Council (Bosnia and Herzegovina)** [M] *Mailing address:* Vozdovacka 3 78 000 Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-31-1812 387-51-30-3747 *Fax:* 387-51-31-1812 *E-mail:* nrcbih@blic.net *Web page:* <http://www.nrc.no/> *Category:* 6. CSO *Notes:*

■ **OGBH - Association Education builds Bosnia and Herzegovina (Bosnia and Herzegovina)** *Mailing address:* Dobojska 4 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-0580 *Fax:* 387-33-71-0581 *E-mail:* ogbh@open.net.ba *Web page:* <http://www.ogbh.com.ba/> *Category:* 5. Training and Research *Notes:*

■ **OHCHR - Office of the High Commissioner for Human Rights (Bosnia and Herzegovina)** *Mailing address:* zgrada UNMIBH, 8 sprat, Aleja Bosne Srebrne bb Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-6402 *Fax:* 387-33-49-6438 *E-mail:* *Web page:* <http://www.ohr.int/> *Category:* 1. International *Notes:*

■ **OHR - Office of the High Representative (Bosnia and Herzegovina)** *Mailing address:* Emerika Bluma 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-28-3500 *Fax:* 387-33-28-3501 *E-mail:* application@ohr.int *Web page:* <http://www.ohr.int/> *Category:* 1. International *Notes:*

■ **OHRO - Office of Human Rights Ombudsperson for Bosnia and Herzegovina** *Mailing address:* Maršala Tita 7 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6005 *Fax:* 387-33-66-6004 *E-mail:* ombudsman@ohro.ba *Web page:* <http://www.ohro.ba/> *Category:* 6. CSO *Notes:*

■ **Ombudsman of the Federation of Bosnia and Herzegovina** *Mailing address:* Valtera Perica 15 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-1392 *Fax:* 387-33-65-3461 *E-mail:* ombudfbh@bih.net.ba *Web page:* <http://www.bihfedomb.org/> *Category:* 2. Government *Notes:*

■ **OSCE - Organization for Security and Co-operation in Europe (Bosnia and Herzegovina)** *Mailing address:* Fra Andjela Zvizdovica 1 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-75-2222 *Fax:* 387-33-44-2479 *E-mail:* info@oscebih.org *Web page:* <http://www.oscebih.org/> *Category:* 1. International *Notes:*

► Bosnia and Herzegovina

■ **OSF - Open Society Fund (Bosnia and Herzegovina)** *Mailing address:* Maršala Tita 19/III Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-44-4488 *Fax:* 387-33-44-4488 *E-mail:* osf@soros.org.ba *Web page:* <http://www.soros.org.ba/> *Category:* 6. CSO *Notes:*

■ **Partner Mikrokreditna Organizacija (Bosnia and Herzegovina)** [M] *Mailing address:* 15 maj bb, Trzni centar Sjenjak 75 000 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-25-0900 *Fax:* 387-35-25-0902 *E-mail:* partner@partner.ba butuzla@partner.ba *Web page:* <http://www.partner.ba/> *Category:* 4. Finance *Notes:*

■ **PFD - Partners for Development (Bosnia and Herzegovina)** [M] *Mailing address:* Dervisa Numica 4 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-64-5806 *Fax:* 387-33-64-5808 *E-mail:* pf1@compuserve.com *Web page:* <http://www.partnersfordevelopment.org/> *Category:* 6. CSO *Notes:*

■ **Privredna banka a.d. Brcko (Bosnia and Herzegovina)** *Mailing address:* Kralja Petra, Oslobođioca 1 Brcko Bosnia and Herzegovina *Other address:* *Tel.:* 387-49-20-4222 *Fax:* 387-49-20-4055 *E-mail:* pbank@eunet.yu *Web page:* *Category:* 4. Finance *Notes:*

■ **Prizma Mikro (Bosnia and Herzegovina)** [M] *Mailing address:* Kulovica 5/I Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-55-2000 *Fax:* 387-33-20-9179 *E-mail:* hq@prizma.ba *Web page:* <http://www.prizma.ba/> *Category:* 4. Finance *Notes:*

■ **ProCredit Bank (Bosnia and Herzegovina)** [M] *Mailing address:* Emerika Bluma 8 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-0950 *Fax:* 387-33-25-0971 *E-mail:* info@procreditbank.ba *Web page:* <http://www.procreditbank.ba/> *Category:* 4. Finance *Notes:*

■ **Project HOPE (Bosnia and Herzegovina)** [M] *Mailing address:* Džemala Bijedica 2 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-4528 *Fax:* 387-33-65-4528 *E-mail:* projhopebosnia@compuserve.com *Web page:* <http://www.projecthope.org/> *Category:* 6. CSO *Notes:*

■ **ProMente (Bosnia and Herzegovina)** *Mailing address:* Vrbaska do broja 26 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-6785 *Fax:* 387-33-71-6785 *E-mail:* *Web page:* <http://www.promente.org/> *Category:* 7. Consulting *Notes:*

■ **QPSW - Quaker Peace and Social Witness (Bosnia and Herzegovina)** *Mailing address:* Envera Šehovica 44 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-61-8996 *Fax:* 387-33-61-8996 *E-mail:* qpsw@bih.net webmaster@kucaprijatelj.org *Web page:* <http://www.kucaprijatelj.org/> *Category:* 6. CSO *Notes:*

■ **Raiffeisen Bank d.d. (Bosnia and Herzegovina)** *Mailing address:* Danijela Ozme 3 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-4900 *Fax:* 387-33-21-3851 *E-mail:* mberc@bih.net.ba *Web page:* <http://www.raiffeisenbank.ba/> *Category:* 4. Finance *Notes:*

■ **Razvojna banka (Bosnia and Herzegovina)** *Mailing address:* Kralja Petra I, Karadorđevica 85a Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-24-2100 *Fax:* 387-51-24-2107 *E-mail:* rb@inecco.net *Web page:* <http://www.razvojnabanka.com> *Category:* 4. Finance *Notes:*

■ **REC - Regional Environmental Centre for Bosnia and Herzegovina (Bosnia and Herzegovina)** *Mailing address:* Kalemova 34 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-9130 *Fax:* 387-33-26-3051 *E-mail:* *Web page:* <http://www.rec.org.ba/> *Category:* 6. CSO *Notes:* Regionalni Centar za Okolis / Zivotnu Sredinu

■ **Religions for Peace (Bosnia and Herzegovina)** *Mailing address:* Ferhadija 16/1 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6176 *Fax:* 387-33-66-6176 *E-mail:* *Web page:* <http://www.religionforpeace.org/> *Category:* 6. CSO *Notes:*

■ **RETF - Republic of Srpska Employment and Training Foundation (Bosnia and Herzegovina)** *Mailing address:* Marije Bursac7 Banja Luka 78 000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-21-8140 *Fax:* 387-51-21-7947 *E-mail:* bsrecko@iname.com *Web page:* *Category:* 5. Training and Research *Notes:*

■ **SAN - South East European Refugee Assistance Network (Bosnia and Herzegovina)** *Mailing address:* Danish Refugee Council, Tekija cikma 5 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-9430 *Fax:* 387-33-44-4053 *E-mail:* see-ran@drc.ba *Web page:* <http://www.see-ran.org/> *Category:* 6. CSO *Notes:*

► Bosnia and Herzegovina

- **Save the Children (Bosnia and Herzegovina)** [M] *Mailing address:* Vrbaska 26-E Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-2946 *Fax:* 387-33-65-2973 *E-mail:* savechil@bih.net.ba *Web page:* <http://www.savethechildren.net/> *Category:* 6. CSO *Notes:*
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- **Save the Children Norway (Bosnia and Herzegovina), SEE - South-East Europe Regional Office** [M] *Mailing address:* Derviša Numića 4 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-71-8730 *Fax:* 387-33-65-9822 *E-mail:* *Web page:* <http://www.savethechildrennorway.se.ba/> *Category:* 6. CSO *Notes:*
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- **Save the Children UK (Bosnia and Herzegovina)** *Mailing address:* Hiseta 2 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6343 *Fax:* 387-33-66-6371 *E-mail:* scfuksa@bih.net.ba *Web page:* <http://www.savethechildren.org.uk/> *Category:* 6. CSO *Notes:*
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- **SDC (Bosnia And Herzegovina) - Swiss Agency for Development and Cooperation** *Mailing address:* Pirusa 1 BA-71000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-23-3408 *Fax:* 387-33-27-1500 *E-mail:* sarajevo@sdc.net *Web page:* <http://www.sdc.admin.ch/> *Category:* 1. International *Notes:* Other Web page: <http://www.sdc-seco.ba/>
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- **Securities Commission of the Federation of Bosnia and Herzegovina** *Mailing address:* Bosnia and Herzegovina *Other address:* *Tel.:* *Fax:* *E-mail:* komvp@komvp.gov.ba *Web page:* <http://www.komvp.gov.ba/> *Category:* 4. Finance *Notes:*
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- **SIDA - Swedish International Development Cooperation Agency (Bosnia and Herzegovina)** [M] *Mailing address:* Embassy of Sweden, Ferhadija 20 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-6030 *Fax:* 387-33-27-6060 *E-mail:* ambasaden.sarajevo@foreign.ministry.se *Web page:* <http://www.sida.se/> *Category:* 1. International *Notes:*
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- **Sinergija Plus (Bosnia and Herzegovina) - Mikrokreditna organizacija SINERGIJA plus** [M] *Mailing address:* Mladena Stojanovića str. 111 Banja Luka 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-33-2600 *Fax:* 387-51-33-2602 *E-mail:* info@mkosinergijaplus.org *Web page:* <http://www.mkosinergijaplus.org/> *Category:* 4. Finance *Notes:*
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- **SOS Children's Villages (Bosnia and Herzegovina)** *Mailing address:* Semira Frašće bb, Mojmilo Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-46-5053 *Fax:* 387-33-46-5218 *E-mail:* soskind@smartnet.ba *Web page:* <http://www.sos-ds.ba/> *Category:* 6. CSO *Notes:*
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- **SUNRISE Mikrokreditna Organizacija (Bosnia and Herzegovina)** [M] *Mailing address:* Envera Šehovića 16-A Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-8020 *Fax:* 387-33-27-8032 *E-mail:* sunrise@microsunrise.ba *Web page:* <http://www.microsunrise.ba/> *Category:* 4. Finance *Notes:*
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- **TALDi - Citizens Association for Local Development Initiatives (Bosnia and Herzegovina)** *Mailing address:* Stupine B 13 Lamela B Tuzla 75000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-25-0045 *Fax:* 387-35-27-5418 *E-mail:* talditz@bih.net.ba *Web page:* <http://www.taldi.ba/> *Category:* 6. CSO *Notes:*
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- **TALDi - Tuzla Agency for Local Development Initiatives (Bosnia and Herzegovina)** *Mailing address:* Obala Zmaja od Bosne 10 Tuzla 75000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-25-0045 *Fax:* 387-35-23-9147 *E-mail:* taldi@taldi.ba *Web page:* <http://www.taldi.ba/> *Category:* 6. CSO *Notes:*
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- **TI - Transparency International Bosnia and Herzegovina** *Mailing address:* Kninska 5/79 Banja Luka 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-21-6779 *Fax:* 387-51-21-6779 *E-mail:* info@ti-bih.org *Web page:* <http://www.transparency.org/> *Category:* 6. CSO *Notes:* Other Web page: <http://www.ti-bih.org/>
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- **TIKA - Turkish International Cooperation Agency (Bosnia and Herzegovina)** *Mailing address:* Borak 45 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-5289 *Fax:* 387-33-65-5289 *E-mail:* saraybosna@tika.gov.tr *Web page:* <http://www.tika.gov.tr/> *Category:* 1. International *Notes:*
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- **Tuzlanska banka Tuzla (Bosnia and Herzegovina)** *Mailing address:* Marsala Tita 34 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-25-9259 *Fax:* 387-35-25-0596 *E-mail:* tuzbank@bih.net.ba *Web page:* <http://www.tuzbank.ba/> *Category:* 4. Finance *Notes:*
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- **UCODEP (Bosnia and Herzegovina) - Unità e Cooperazione per lo Sviluppo dei Popoli** *Mailing address:* Ul. Terezija br./n. 38 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-7557 *Fax:* 387-33-66-7557 *E-mail:* seenet_sarajevo@bin.net.ba *Web page:* <http://www.ucodep.org/> *Category:* 6. CSO *Notes:*

► Bosnia and Herzegovina

- **Udruzenje mjestana / Association of Citizens (Bosnia and Herzegovina)** *Mailing address:* Babunovici bb Srebrenik Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-64-2044 *Fax:* 387-35-64-4898 *E-mail:* ismet-d@bih.net.ba *Web page:* *Category:* 4. Finance *Notes:*
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- **UG DOM / Association of Citizens (Bosnia and Herzegovina)** *Mailing address:* Dure Jaksica 8 Nevesinje Bosnia and Herzegovina *Other address:* *Tel.:* 387-59-60-1138 *Fax:* *E-mail:* *Web page:* *Category:* 4. Finance *Notes:*
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- **UNDP (Bosnia and Herzegovina) - United Nations Development Programme** [M] *Mailing address:* Maršala Tita 48 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-56-3800 *Fax:* 387-33-55-2330 *E-mail:* info@undp.ba *Web page:* <http://www.undp.ba/> *Category:* 1. International *Notes:*
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- **UNESCO (Bosnia and Herzegovina) - United Nations Educational, Scientific and Cultural Organization** [M] *Mailing address:* UN House, Aleja Bosna Srebrena BB Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-7314 *Fax:* 387-33-49-7312 *E-mail:* *Web page:* <http://www.unesco.org/> *Category:* 1. International *Notes:*
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- **UNHCR (Bosnia and Herzegovina) - United Nations High Commissioner for Refugees** [M] *Mailing address:* UNITIC Building, Tower B, Fra Andjela Zvizdovica 1 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6160 *Fax:* 387-33-47-0171 *E-mail:* bsnaweb@unhcr.ch *Web page:* <http://www.unhcr.ba/> *Category:* 1. International *Notes:*
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- **UNICEF (Bosnia and Herzegovina, Sarajevo) - United Nations Children's Fund** [M] *Mailing address:* Kolodvorska 6 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-72-3300 *Fax:* 387-33-64-2970 *E-mail:* sarajevo@unicef.org *Web page:* <http://www.unicef.org/> *Category:* 1. International *Notes:*
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- **Universal banka (Bosnia and Herzegovina)** *Mailing address:* Branilaca Sarajeva 20 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-6586 *Fax:* 387-33-66-5677 *E-mail:* uniban@universalbanka.ba *Web page:* <http://www.universalbanka.ba> *Category:* 4. Finance *Notes:*
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- **University of Banja Luka (Bosnia and Herzegovina)** *Mailing address:* Bulevar Stepe Stepanovica 75 Banja Luka 78000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-46-5595 *Fax:* 387-51-46-5595 *E-mail:* webmaster@bl.ac.yu *Web page:* <http://www.urc.bl.ac.yu/> *Category:* 5. Training and Research *Notes:*
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- **University of Bihać (Bosnia and Herzegovina)** *Mailing address:* Ul. Kulina Bana 2/II Bihać 77000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-37-22-2022 *Fax:* 387-37-22-2022 *E-mail:* rektorat@unbi.ba *Web page:* <http://www.unbi.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of Džemal Bijedić (Bosnia and Herzegovina)** *Mailing address:* University campus Mostar 88104 Bosnia and Herzegovina *Other address:* *Tel.:* 387-36-57-0727 *Fax:* 387-36-57-0032 *E-mail:* univerzitet@unmo.ba *Web page:* <http://www.unmo.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of East Sarajevo (Bosnia and Herzegovina)** *Mailing address:* Vuka Karadžića br.30 East Sarajevo 71123 Bosnia and Herzegovina *Other address:* *Tel.:* 387-57-34-0464 *Fax:* 387-57-34-0263 *E-mail:* univerzitet@paleol.net *Web page:* <http://www.unssa.rs.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of Mostar (Bosnia and Herzegovina)** *Mailing address:* Trg hrvatskih velikana 1 Mostar 88000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-36-31-0778 *Fax:* 387-36-32-0885 *E-mail:* office@sve-mo.ba *Web page:* <http://www.sve-mo.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of Sarajevo (Bosnia and Herzegovina)** *Mailing address:* Obala Kulina Bana 7/II 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-3392 *Fax:* 387-33-66-3393 *E-mail:* info.rektorat@unsa.ba *Web page:* <http://www.unsa.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of Tuzla (Bosnia and Herzegovina)** *Mailing address:* J.U. Univerzitet u Tuzli, M. Fizovica Fiska 6 75 000 Tuzla Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-30-0500 *Fax:* 387-35-30-0547 *E-mail:* *Web page:* <http://www.untz.ba/> *Category:* 5. Training and Research *Notes:*
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- **University of Zenica (Bosnia and Herzegovina)** *Mailing address:* Fakultetska 3 Zenica 72000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-44-4420 *Fax:* 387-32-44-4431 *E-mail:* rektorat@unze.ba *Web page:* <http://www.unze.ba/> *Category:* 5. Training and Research *Notes:*
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► Bosnia and Herzegovina

■ **UNLOS - United Nations Liaison Office Sarajevo (Bosnia and Herzegovina)** *Mailing address:* UN House, Aleja Bosne srebrenice bb, Nedzarici Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-6000 *Fax:* 387-33-49-6001 *E-mail:* info@unlos-bih.org *Web page:* <http://www.unlos-bih.org/>
Category: 1. International *Notes:*

■ **UNMIBH - United Nations Mission in Bosnia and Herzegovina** *Mailing address:* UN House, Aleja Bosne srebrenice bb, Nedzarici Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-49-6000 387-33-45-4247 *Fax:* 387-33-49-6001 *E-mail:* info@unmibh.org *Web page:* <http://www.unmibh.org/>
Category: 1. International *Notes:*

■ **UPI banka (Bosnia and Herzegovina)** *Mailing address:* Obala Kulina bana 9a Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-4449 *Fax:* *E-mail:* upibanka@bih.net.ba *Web page:* <http://www.upibanka.ba> *Category:* 4. Finance *Notes:*

■ **USAID (Bosnia and Herzegovina) - US Agency for International Development** [M] *Mailing address:* # 39, Hamdije Cemerlica Street Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-70-2300 *Fax:* 387-33-61-1973 *E-mail:* webmaster@info.usaid.gov *Web page:* <http://www.usaid.ba/>
Category: 1. International *Notes:* Other Web page: <http://bosnia.usaid.gov/> ; <http://herzegovina.usaid.gov/>

■ **VB Banka AB Banja Luka (Bosnia and Herzegovina)** *Mailing address:* Mala Tepa 4 Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-22-1600 *Fax:* 387-51-22-1623 *E-mail:* info@vbanka.com *Web page:* <http://www.vbanka.com/> *Category:* 4. Finance *Notes:*

■ **Vesta (Bosnia and Herzegovina)** *Mailing address:* Djordja Mihajlovica 4 Tuzla 75000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-35-27-7455 *Fax:* 387-35-36-3601 *E-mail:* vesta@bih.net.ba *Web page:* <http://www.vesta.ba/> *Category:* 6. CSO *Notes:*

■ **VIS Srbac (Bosnia and Herzegovina)** *Mailing address:* Prvomajska 1/1 Srbac Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-84-1468 *Fax:* *E-mail:* vis@inecco.net *Web page:* *Category:* 4. Finance *Notes:*

■ **Volksbank BiH d.d. (Bosnia and Herzegovina)** *Mailing address:* Fra Anjela Zvizdovica 1, Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-48-3265 *Fax:* 387-33-26-3832 *E-mail:* info@volksbank.ba *Web page:* <http://www.volksbank.ba> *Category:* 4. Finance *Notes:*

■ **WDC - Women's Development Centre (Bosnia and Herzegovina)** *Mailing address:* Alekse Santica 11 b Mostar 88000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-66-20-9603 387-36-58-0042 *Fax:* 387-36-58-0042 *E-mail:* fadila@cob.net.ba *Web page:* *Category:* 6. CSO *Notes:*

■ **WHO - World Health Organization (Bosnia and Herzegovina)** [M] *Mailing address:* Maršala Tita 48/4 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-27-6861 *Fax:* 387-33-20-1815 *E-mail:* who@who.ba *Web page:* <http://www.who.int/> *Category:* 1. International *Notes:*

■ **Women and Society (Bosnia and Herzegovina)** *Mailing address:* Research, Policy and Advocacy Center, Human Rights House, Ante Fijamenga 14b Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-66-3394 *Fax:* 387-33-66-3394 *E-mail:* womensoc@bih.net.ba *Web page:* *Category:* 6. CSO *Notes:*

■ **Women's Action Vidra (Bosnia and Herzegovina)** *Mailing address:* Dr. V. D. Kecmanovica br. 27 Banja Luka, Republika Srpska Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-30-3685 *Fax:* 387-51-30-5841 *E-mail:* contact@vidra-bl.org *Web page:* <http://www.vidra-bl.org/> *Category:* 6. CSO *Notes:*

■ **World Bank (Bosnia and Herzegovina)** [M] *Mailing address:* Fra Andjela Zvizdovica 1/17/B Tower Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-25-1500 *Fax:* 387-33-44-0108 *E-mail:* missions@worldbank.org *Web page:* <http://www.worldbank.ba/> *Category:* 1. International *Notes:*

■ **WUS - World University Service (Bosnia and Herzegovina)** *Mailing address:* Zmaja od Bosne 8 71 000 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-20-0070 *Fax:* 387-33-65-0871 *E-mail:* sarajevo@sus.ba *Web page:* <http://www.sus.ba/> *Category:* 5. Training and Research *Notes:* SUS - Svjetski univerzitetski servis Bosne i Hercegovine

■ **WVI - World Vision International (Bosnia and Herzegovina)** [M] *Mailing address:* Zvornicka 9 Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-70-2826 *Fax:* 387-33-65-2403 *E-mail:* wvbih@wvi.org *Web page:* <http://www.wvi.org/> *Category:* 6. CSO *Notes:* Other Web page: <http://www.worldvision.ba/> ; MEER World Vision

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■ **Zdravo da ste (Bosnia and Herzegovina)** [M] *Mailing address:* Grcka 17 Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-22-6330
Fax: 387-51-20-7054 *E-mail:* zdravo@blic.net zdravomko@blic.net zdravojg@blic.net *Web page:* <http://www.zdravo.org/> *Category:* 6. CSO *Notes:*

■ **ZEDA - Zenica Economic Development Agency (Bosnia and Herzegovina)** *Mailing address:* Školska 4 Zenica 72000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-32-44-9410 *Fax:* 387-32-44-9415 *E-mail:* info@zeda.ba *Web page:* <http://www.zeda.ba/> *Category:* 2. Government *Notes:*

■ **Žena BiH Mostar (Bosnia and Herzegovina)** *Mailing address:* Trg Ivana Krndelja 3 Mostar 88104 Bosnia and Herzegovina *Other address:* *Tel.:* 387-36-55-0339 *Fax:* 387-36-55-0339 *E-mail:* zenabih@cob.net.ba *Web page:* <http://www.zenabih.ba/> *Category:* 6. CSO *Notes:*

■ **Žene za Žene International / Women For Women International (Bosnia and Herzegovina)** [M] *Mailing address:* Dzemala Bijedica 172 C Sarajevo 7100 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-46-9970 387-33-54-8166 *Fax:* 387-33-46-9971 *E-mail:* zene@bih.net.ba general@zenezazene.ba
Web page: <http://www.womenforwomen.org/> *Category:* 6. CSO *Notes:*

■ **Žene Ženama (Bosnia and Herzegovina)** *Mailing address:* Derebent 41 Sarajevo Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-21-9640
Fax: 387-33-21-9640 *E-mail:* zene2000@megatel.ba *Web page:* <http://www.zenezenama.com.ba/> *Category:* 6. CSO *Notes:*

■ **Zepter komerc banka a.d. (Bosnia and Herzegovina)** *Mailing address:* Jevrejska ulica bb Banja Luka Bosnia and Herzegovina *Other address:* *Tel.:* 387-51-24-1115 *Fax:* *E-mail:* sasa.popovic@zeptercomercbanka.com *Web page:* <http://www.zeptercomercbanka.com> *Category:* 4. Finance *Notes:*

■ **ZSMP / BASMP - Institute for Standardization, Metrology and Patents of Bosnia and Herzegovina** *Mailing address:* Hamdije Cemerica 2, (Energoinvest Building) Sarajevo 71000 Bosnia and Herzegovina *Other address:* *Tel.:* 387-33-65-2765 *Fax:* 387-33-65-2757 *E-mail:* zsmp@bih.net.ba *Web page:* *Category:* 5. Training and Research *Notes:*